Transformational Print and Digital Services for Your Hybrid Workplace

KEEP YOUR CONTENT AND YOUR TEAM CONNECTED FROM ANYWHERE.

xerox™

There's so much more to manage than print.

Where do you start — data and fleet security, reducing your costs and environmental impact or supporting your hybrid teams? Start with Xerox MPS and create a more agile, future-ready workplace.

A SMARTER, MORE SECURE AND SUSTAINABLE WORKPLACE WITH XEROX MPS

Supported by Artificial Intelligence (AI)-driven analytics, scalable cloud technology and Augmented Reality (AR)-powered service delivery.

An efficient hybrid workplace
Analyze and optimize printer usage and implement print policies to control costs.

A secure environment
Ensure the security of your data, documents and devices with proactive solutions and remediate when necessary.

Engaged, productive employees
Empower employees to purposefully print at the point of need and find digital alternatives to paper-based processes.

A sustainable print ecosystem
Advance your sustainability goals with eco-friendly devices, carbon offset and reforestation services.

WHAT'S THE ROLE OF PRINT IN THE DIGITAL AGE?

Did you know that purposeful print is a key enabler of employee engagement and productivity in the hybrid workplace? Used in tandem with digital alternatives, print makes long documents easier to read, digest, annotate and act on. In addition, print can be used to enhance important communications with specialty paper, inks and finishes.

HOW DOES XEROX MPS TRANSFORM FLEET MANAGEMENT AND SECURITY?

We proactively manage your hybrid fleet by proactively monitoring device status to streamline the incident process, handle supplies management, collect meters and provide security services — all from the same set of solutions. Our scalable tool suite can connect to a third-party Help Desk, such as ServiceNow, as well as back office systems.

OPTIMIZED FLEET

- Data-driven optimization of print devices to lower costs
- Mobile printing, Client Portals and Help Desk drive user satisfaction

- Flexible deployment options, including minimal on-premises footprint with low IT workload

SECURE DATA, DOCUMENTS AND CONTENT

- Ensure every printer complies with security policies (including certificates and apps), using automated monitoring and remediation
- Automated response to cyberthreats with integrated print security technologies from Trellix and Cisco
- Automatic alerts of unauthorized disclosure of data and content

- Release print securely only after a user authenticates at a printer

ANALYTICS PROVIDE ACTIONABLE INSIGHT

- Understand the current health of the fleet — device availability, device connectivity, service tickets — and address issues
- Measure compliance against existing print, security and usage irregularities so you can implement changes as needed
- Drive productivity and reduce costs with the ability to identify usage trends, asset metrics and opportunities for process improvements by user, account code or department

HOW DOES XEROX MPS ADVANCE SUSTAINABILITY?

Now you don't have to choose between time, cost and eco-savings. Xerox MPS helps you shrink your carbon footprint across your entire organization, starting with assessing and optimizing your print infrastructure to reduce waste and energy consumption. With our expertise and support, you can make a positive impact on the environment, demonstrating your commitment to sustainable and socially responsible business practices.

USE LESS ENERGY AND RECYCLE MORE

- Certified to meet or exceed the highest global standard for environmental performance, including ENERGY STAR® and EPEAT

- Energy-efficient printers built of high amounts of post-consumer recycled materials and designed to be remanufactured

- Hassle-free cartridge recycling programs that make it easy to reduce the amount of material going into landfills

REDUCE PAPER USE

- Advanced print management solutions make it easy to enforce print rules and quotas that encourage responsible print behavior

- Digital workflow and document management suggest improvements to improve both productivity and sustainability

MONITOR AND OFFSET PURPOSEFUL PRINT

- Ongoing analytics track your environmental impact and uncover opportunities for further improvement

- Reforestation and carbon offset services help to offset print usage and paper manufacturing

HOW DOES XEROX MPS DRIVE EMPLOYEE ENGAGEMENT AND DIGITAL TRANSFORMATION?

Digital transformation continues to move business forward. And with Xerox MPS, you can get and stay ahead of it with future-ready apps that flex with the evolving needs of your business.

AUTOMATE EVERYDAY TASKS WITH WORKFLOW APPS

- Expand and customize the capabilities of your multifunction printer or Xerox® ConnectKey® Technology-enabled devices with ConnectKey® Apps

- The Xerox App Gallery features a variety of proprietary and third-party apps designed to automate, simplify and feed business processes

- App categories include mobile, education, healthcare, legal, cloud connectors, business, communication, conversion and fax

ELIMINATE THE WORK THAT GETS IN THE WAY OF WORK

- Overcome everyday document conversion challenges to all your devices with Xerox® Workflow Central Platform

- With an ever-evolving library of automated, ready-to-use workflows, teams can stay secure, connected and productive regardless of document format or location

- Pre-set automated workflows include translation into over 40 different languages, summarization, merge, audio conversion, document conversion, redaction and digitization

SEE MORE, DO MORE

- Our workplace productivity experts provide you with detailed views into your business processes and costs, uncovering key opportunities for improvement

- Our Workflow Mapping Tool helps you quantify the benefits of process automation, providing the clarity and confidence needed to make business decisions

XEROX MPS IS POWERED BY OUR LEADING-EDGE TECHNOLOGY AND GLOBAL SERVICE DELIVERY

Advanced analytics and AI are woven throughout, collecting critical data and making it easy to visualize, understand and act on.

Remote delivery and scalability via the cloud — private or multi-tenant. Built for the future so we can scale as your organization grows.

Global service delivery powered by AR provides 24/7 support and can be integrated with your own help desk system.

HOW IS MPS LEADING THE INDUSTRY?

≋IDC

"Xerox supports one of the broadest ranges of mobile and digital workflows, backed by its 20 years of experience hosting cloud services on a global scale."

IDC MarketScape: Worldwide Cloud MPS Hardcopy 2022 Vendor Assessment, Document #US47337721, January 2022

"Xerox not only offers a full range of capabilities…but also provides the ability to extend these services beyond the office."

IDC MarketScape: Worldwide Cloud MPS Hardcopy 2022 Vendor Assessment, Document #US47337721, January 2022

"Xerox should be on the short list of vendors for those companies that are considering security as it relates to hybrid work and enabling support for a zero trust model."

IDC MarketScape: Worldwide Security Solutions and Services Hardcopy 2022-2023 Vendor Assessment, Document #US48851622, January 2023

FR FedRAMP

First company to receive security authorization from FedRAMP for cloud-based managed print services.

QUOCIRCA

"Xerox is one of the most established MPS vendors in the market, with the broadest capabilities across the cloud, digital workflow, security and analytics."

MPS Landscape, 2022

"Xerox fast-tracked its net-zero goal by 10 years to 2040. Its sustainability roadmap covers its full value chain, focusing on improving processes, energy efficiency, and designing environmentally responsible products and clean technologies that extend beyond print."

Sustainability Leaders, 2022

"Xerox particularly stands out for its strong legacy in the managed print services (MPS) sector and expertise in delivering comprehensive security."

Print Security Landscape, 2023

"Xerox has architected its solutions to be multi-tenant, cloud-native applications that have low to no footprint, can be sold in a true SaaS commerical model, are scalable to enable organizations to grow and expand."

Cloud Print Services Landscape, 2023

ARE YOU GAINING ACTIONABLE INSIGHTS FROM YOUR ANALYTICS?

Ready to turn your print data into opportunity? Take MPS even further with Xerox® MPS Advanced Analytics and gain actionable, role-based insights from your valuable print, scan and fax data in a single pane of glass view.

- **Find the right information, right when you need it, in three clicks or less**, so you can spend less time searching for data scattered across your print environment and more time acting on it

- **Improve productivity and reduce costs** with the ability to identify usage trends, asset metrics and opportunities for process improvement by user, account code or department

- **Understand the health of your fleet,** including service tickets, device availability and connectivity

- **Identify security risks** and usage irregularities

- **Measure compliance** against print, security and sustainability policies

HOW MUCH TIME, MONEY AND RESOURCES ARE YOU SPENDING TO MANAGE YOUR PRINT ENVIRONMENT?

Security and data protection

☐ Do you want to increase your document security and ensure compliance with data protection regulations?

Work style shifts

☐ Would you like to gain better visibility into your printing activities and usage patterns?

Business resilience

☐ Are you looking for a partner who can help you optimize your print environment and provide insight that supports your business goals?

Digital transformation

☐ Do you want to find digital solutions to your print processes and improve your organization's productivity?

Eco-intelligence

☐ Would you like to improve your sustainability efforts and reduce your carbon footprint?

Future readiness

☐ Are you ready to take your printing capabilities to the next level with the latest technology and solutions?

Start managing your print infrastructure instead of being managed by it.

Find out how Xerox MPS can free you to focus on core business activities, such as driving growth and building a better work experience. Learn more at **xerox.com/mps**.

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