Standards Development Organization.

BPM 2 FUNDAMENTAL EXAM





Δ

5

Review our <u>Exam Discounts Webpage</u> info on discounts and how to purchase single exam or bulk exam vouchers.

- Create/sign into your <u>Pearson VUE account</u>, via which you can book, purchase, cancel, and reschedule your exams as well as access your exam receipts and score reports.
- During/after <u>Training</u> (optional) or Self Preparation (use exam info below) schedule & pay (using a discount code if applicable) for your exam via your <u>Pearson VUE account</u>. Schedule at a secure test center or <u>online</u>.

Within hours of passing your exam, <u>Claim and Share your Credly Digital Credentials</u> (check your inbox and junk folder for an email from admin@credly.com) with your peers. <u>Print a .pdf</u> <u>or hardcopy of your certificate</u>.

Ilf you fail your exam, check your score report for a 20% discount code to retake your exam.



Accommodations

For learning or physical disability exam accommodations, please contact <u>certification@omg.org</u>.



Cancellations/Refunds

An exam may be cancelled >24 hours prior to its scheduled date via <u>Pearson</u> <u>VUE</u> for a full refund or the exam price will be forfeited.



Duration

90 mins in native English-speaking countries. 120 mins in all others. **Note**: Extra time confirmed following exam order completion.



Fee

US\$350 + taxes (regional currency equivalent and taxes)



Format Multiple choice (text and images)



Languages

English & <u>Japanese</u>. Use of translation apps during the exam is prohibited.



Passing Score >=62/90 correct answers or >=69% correct answers



Prerequisites None



Technical Issues

Contact <u>Pearson VUE Customer Service</u>. Make sure to perform a <u>System Test</u> on your computer before scheduling an online exam.



Validity

Certifications expire 5 years after exam date. Take the same or higher level exam to extend certification validity.



Standards Development Organization



STANDARDS AREAS COVERED

- <u>Business Process Model and Notation (BPMN) v2.0.2</u>: Chapters 1 (Scope), 2.2.1 (BPMN Process Types), Table 2.1 (Descriptive Conformance Sub-Class Elements and Attributes), Table 2.2 (Analytic Conformance Sub-Class Elements and Attributes) [Attributes are not tested], 7 (Overview [Focus on Process and Collaboration diagrams]), Table 7.1 (Basic Modeling Elements), Table 7.2 (BPMN Extended Modeling Elements) and Events Chart.
- Business Process Maturity Model (BPMM) v1.0: Chapters 1 (Scope) and 2.1 (BPMM Conformance).
- <u>Business Motivation Model (BMM) v1.3</u>: Chapters 1 (Scope), 7 (The Business Motivation Model) and 8 (The Core Elements of the Business Motivation Model).

RECOMMENDED STUDY MATERIALS

- OCEB 2 Certification Guide, 2nd Edition Business Process Management Fundamental Level (Weilkiens) *Author is a contributor to the standard and exam
- Holistic Business Process Management: Succeed with BPMN 2.0 and OCEB2 Fundamental, 3rd Edition (Schiltz) *Author is a contributor to the standard and exam
- MBA in a Day 2.0: What You Would Learn at Top-Tier Business Schools (If You Only Had the Time!) (Stralser): Chapters 1 (Human Resources), 9 (Marketing, Strategy and Competitive Analysis) and 11 (Project Management).
- The Complete Idiot's Guide to MBA Basics, 3rd Edition (Gorman): Chapters 1 (The Meaning of Management), 2 (The Seven Skills of Management), 3 (The Moving Parts of a Business), 7 (Getting Down to Business: Operations Management), 8 (Decisions, Decisions), 13 (Financial Analysis) and 23 (Charting a Course with Strategic Planning).
- Fundamentals of Business Process Management, 2nd Edition (Dumas): Chapters 1 (Introduction to Business Process Management), 2 (Process Identification), 3 (Essential Process Modeling), 4 (Advanced Process Modeling), 9.1 (Types of Process-Aware Information Systems) and 9.2 (Advantages of Introducing a BPMS).
- Business Process Management: The Third Wave (Smith & Fingar): Chapters 1 (The Rise of BPM), 3 (Enterprise Business Processes) and Appendix C (The Theoretical Foundations of BPM).
- BPMN Quick and Easy Using Method and Style: Process Mapping Guidelines and Examples Using the Business Process Modeling Standard (Silver)
- The Microguide to Process Modeling in BPMN 2.0: How to Build Great Process, Rule, and Event Models (Debevoise)
- Business Process Management: A Rigorous Approach (Ould): Introduction
- Six Sigma for Dummies, 2nd Edition (Gygi): Introduction and Chapters 1 (Better Business and Better Performance: Defining Six Sigma), 2 (Linking Quality and Business), 4.1 (DMAIC: Introducing Your Project Strategy), 4.1 (DMAIC: Introducing Your Project Strategy), 19.1 (Satisfying the Need for Control Planning) and 20.1 (Getting to Know Control Charts).
- APQC Process Classification Framework v7.2.1: Pages 1-3
- Supply Chain Council's Supply-Chain Operations Reference model (SCOR) v12.0
- Summary of the Value Reference Model (Weilkiens)
- The Balanced Scorecard: Translating Strategy into Action (Kaplan & Norton): Chapter 1 (Measurement and Management in the Information Age)
- Say What You Do: Building a Framework of IT Controls, Policies, Standards and Procedures (Cougias): Chapters 1 and 2





RECOMMENDED STUDY MATERIALS CONTINUED

- In OMG's OCEB Certification Program, What is the Definition of Business Process? (Siegel)
- Overview of OMG Business Motivation Model: Core Concepts (Hall)
- BPMN's Three Levels, Reconsidered (Silver)
- Becoming A Process-Focused Organization (Madison)
- What Are CSFs and KPIs? (Walters)

24%	Business Process Modeling Concepts <u>Business Process Model and Notation (BPMN) v2.0.2</u> : BPMN Basics, definition and use of all BPMN elements included in the descriptive and analytic conformance subclasses, activities, grouping elements of a model. Attributes are not covered in this exam.
16%	Business Motivation Modeling Business Motivation Model (BMM) v1.3: Business vision, goals, objectives, means and ends, mission, strategies, tactics, and aspects of business modeling.
16%	Business Process Modeling Skills <u>Business Process Model and Notation (BPMN) v2.0.2</u> : Most questions in this section provide a brief scenario presented either as a BPMN diagram or a few sentences. All BPMN elements listed in the Descriptive and Analytic Conformance Subclasses are in scope. Attributes are not covered in this exam.
15%	Process Quality, Governance, and Metrics Frameworks Industry reference models, and quality, metrics, and governance frameworks: The APQC Process Classification Framework, SCOR, Value Chain Reference Model, Business Process Maturity Model (BPMM), Six Sigma, Balanced Scorecard, COBIT, Basel II, and Sarbanes- Oxley.
11%	Business Process Concepts and Fundamentals Fundamental aspects of Business Processes: Identifying (Discovering) business processes, characteristics of processes, As-Is process vs. To-Be process, Levels of business process modeling, Tying Business Processes to Goals and Objectives.
10%	Business Process Management Concepts and Fundamentals Functional vs. process-centric enterprise organization, styles of process management, advancements in process management, stakeholders' roles and responsibilities, and enabling tools of process management.
8%	Business Goals, Objectives Business fundamentals, strategy, planning and goal-setting, project management, marketing, staffing and finance.