

# Concept M&VE THE LINE

- Susquehanna University is a small campus with just over 2,300 students. Our intention was to create a full week of promotional outreach that culminated in an **very visible** on-campus event that provided information and opportunity.
- We chose to create an event that would focus on the need to **move the waiting line for those in need of organ and tissue transplantation.** A vehicle represented the idea of moving, and our plan would allow students to show their commitment by writing their name on the vehicle while attracting lots of attention so that we could encourage others to sign up.
- Further, we wanted our event to be unique to the SU campus and chose to create our own theme, distinct logo and promotional materials.

### SOMEONE IN PADIES EVERY 18 HOURS 'TING FOR A LIFE-'VING ORGAN

THE LINE

20

# **Primary Research**

- PRSSA students conducted informal primary research to better understand opinions and attitudes about organ donation on the Susquehanna University campus. Our qualitative research (interviews and focus groups) showed us that:
  - 72% of the campus community had a positive perception of organ donation.
  - Of those who had a positive perception, only 45% were certain that they were already registered as organ donors.
  - 40% expressed concerns that organ donation was dangerous, including the most common misperception that medical personnel would work less diligently to save the life of a person who was an organ donor.
  - 65% were unaware of the critical need for organs and tissue,



## **Secondary Research**

- Students reviewed many organ donation websites for facts and statistics to incorporate in our campaign.
  - organdonor.gov
  - donatelifepa.org
  - donatelife.net
  - "Organ Donation: Most Are Willing to Give So Why is There a Donor Shortage?" – Medical News Today, March 20, 2016
- Students researched other campus events to determine the day and time that would attract the most students and what area of campus would offer the highest traffic pattern
- In order to be sure we would not ruin the vehicle, students also researched the exact type of marker that could be used on vehicles.

Susquehanna University PRSSA

# Campaign Goal

To promote organ and tissue donation at Susquehanna University and raise awareness about the importance of registering as a donor.

# **Campaign Objectives**

- To create a week-long campaign that will launch on a Monday and culminate with a Thursday event.
- To engage faculty, staff and students about the importance of organ donation on social media platforms.
- To register 50 individuals as organ donors during an oncampus effort in April, 2019.
- To clarify myths and educate the SU campus with creative, consistent materials.



# **Budget**

T-shirts (50) Signage Stickers Social Media Boosts Snapchat Geofilter Printing Event Prizes

\$425.00 \$ 324.00 \$ 39.00 \$ 50.00 \$ 16.00 In Kind Donation In Kind Donation

#### **Total**

#### \$ 854.00



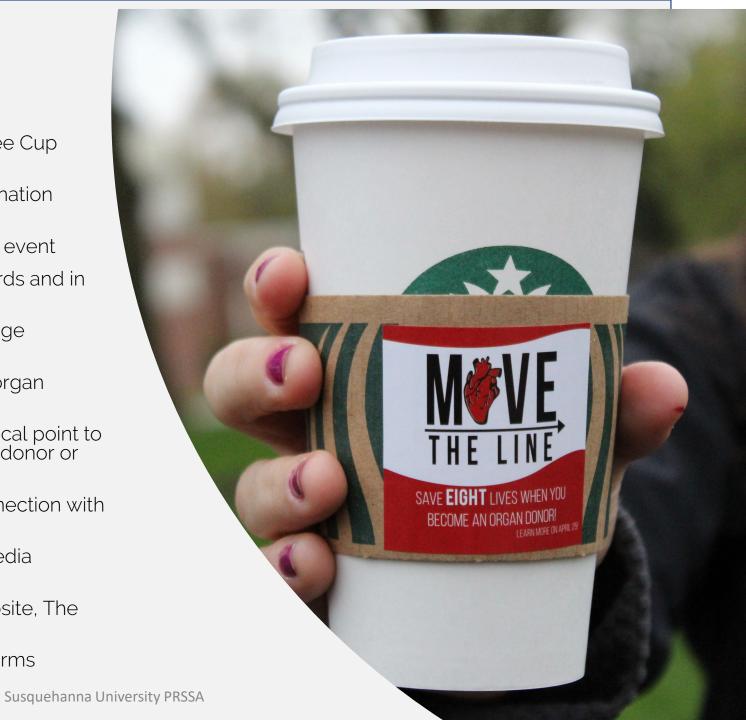


### Implementation

Susquehanna University PRSSA

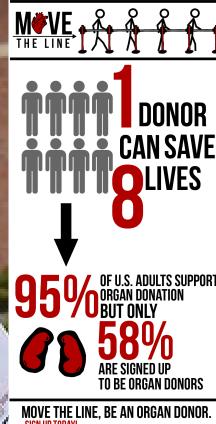
### **Tactics**

- Create stickers to be placed on Starbucks Coffee Cup sleeves throughout the week of the event
- Place yard signs featuring facts about organ donation
  across campus
- Distribute flyers to classes, meetings and at our event
- Post flyers and posters on campus bulletin boards and in high-traffic bathrooms
- Partner with WQSU for live remotes and coverage throughout the event
- Wear and distribute T-shirts with our logo and organ donation details
- Use a vehicle parked in a visible location as a focal point to get attention allow students who sign up as a donor or who are currently a donor to sign the vehicle
- Position students with iPads for immediate connection with the registration portal
- Partner with WQSU Radio for online and live media coverage
- Utilize all campus media outlets (university website, The Quill (school newspaper) and radio.
- Create engaging content on social media platforms Snapchat, Facebook, LinkedIn and Instagram





Social Media Impress







APRIL 25, 2019 11AM-2PM APRIL 25, 2019 11AM-2PM APRIL 25, 2019 APRIL 25,



## Total social media impressions: 20,088

Snapchat acebook nstagram • 3,191 filter • 405 likes • 2,265 views of our kedl engagements • 3,410 • original impressions • 12,109 people Snapchat reached geo-filter • 76 shares 279 reactions THE LINE (likes, loves, wows) WQSU Publisher ublished by Dawn Marie 17. April 24 at 6:21 PM - 3 On April 25, everybody can make a difference! Help Susquehanna University's PRSSA Chapter as we rally support for organ donation. We'll be Susquehanna University PRSSA on campus from 11 a.m. - 2 p.m. playing music, doing a live broadcast and ... supporting those who register to be organ donors. Can't join us? Visit Published by Linda Harvey Burkley [?] - April 24 at 3:21 PM - 🕄 organdonor.gov and sign up now! #movetheline #donatelife #humanside Allie is a healthy, happy college student thanks to an organ donor. Remember, all it takes is 30 seconds to register as a donor at organdonor.gov. "As a heart transplant recipient, my donor family made a hard decision to save not only my life but others too. I got my heart transplant at the age of four, and I have been able to live a healthy and happy life now almost 19 years later. Organ donation is something that can transform and save people's lives. It is something easy and selfless to give up your organs when you pass away (or when you are alive as a living donor)." #movetheline #donatelife #humanside the face of a registered organ + tissue donor !!

2,892

People Reached

479

Engagements

Boost Again

**Sample Posts** 

3,299

Boost Unavailable People Reached

WQSU Published by Dawn Marie (?) · April 25 at 3:24 PM · 2

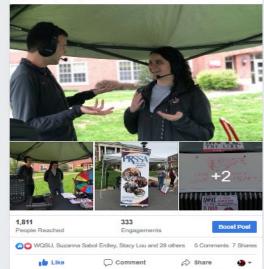
137 likes

1,378 in-

feed views

WQSU was proud to be playing music and doing a live broadcast at Susquehanna University's Public Relations Student Society of America (PRSSA) Move the Line event! They asked students, faculty and staff to help them move the line today and register to become an organ and tissue donor. GREAT JOB students!!!!

One donor can save eight lives! #movetheline #humanside https://buff.ly/2XCQJjH



# Media Partnership

- PRSSA partnered with WQSU, our university's radio station. WQSU is most powerful student=run FM station in Pennsylvania and serves the greater Selinsgrove community. We knew that a partnership would help us reach campus as well as adults in the community. (WQSU is second in the market with 18 -54 year-olds and has a 2300 cume).
- WQSU shared our posts on its popular Facebook page and broadcasted live music during the entire event. PRSSA students participated in two live breaks that featured organ donor statistics and important details on how to become a donor.
- We gave away **Move the Line** tee shirts and other free gifts (Coca Cola branded merchandise) donated by the athletic department.



# Registrations

- Students used **three iPads** connected to the university's WiFi and circulated throughout the event asking students, staff and faculty if they were interested in becoming organ donors, making sign ups immediate.
- Our posters included QR codes that linked to organdonor.gov to capture students who were not registered drivers in Pennsylvania. Out-of-state students also shared this website with their families to encourage registrations throughout the week.

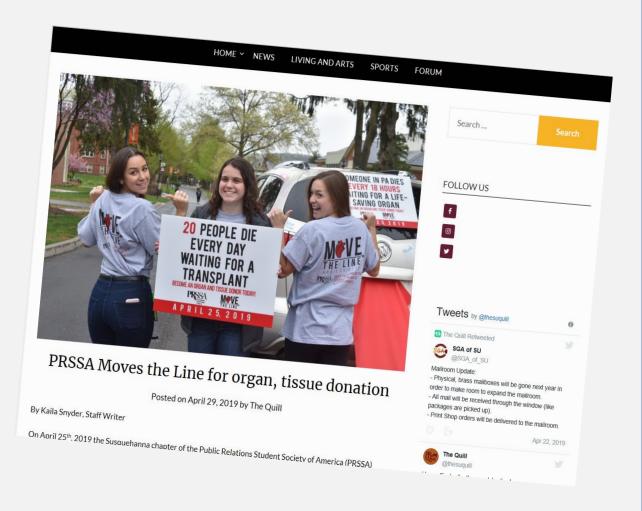
### **48 Donor Registrations\***

\*Based on event registrations and manual tracking April 22 – 26)



## **Evaluation**

- Engaged students, alumni and the community on social media.
- Created a successful media partnership with WQSU.
- Reached over 1,200 students through classroom visits, in- person discussions, promotional materials, mySU (university intranet) and April 25 event.
- Received front page coverage in online school newspaper, The Quill.



### Campaign Results – Positive

- Positive response from students and faculty.
- Enthusiasm among faculty, university offices, clubs and athletics to share information with members via social media , email and classroom visits.
- Creative logo, consistent colors and materials that received campus-wide attention.
- High social media engagement.
- Media partnership with WQSU, our university radio station.
- Significant team-building exercise for PRSSA members with great opportunity to hone event-planning skills.



### Campaign Results – Needs Improvement

- Develop a better tracking system for our chapter's registrations.
- Create more interaction with faculty and staff perhaps a separate campaign JUST for them.
- Plan in conjunction with another campus event to interact with more students and faculty and share resources.
- Plan better for inclement weather. Rain washed the signatures off the vehicle, but it still had worthwhile impact.
- Plan earlier in the month of April due to crazy schedules at the end of the month.

