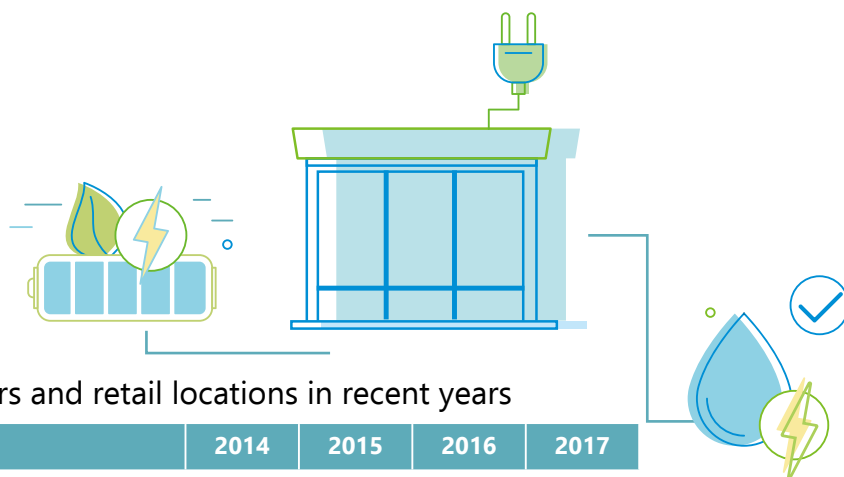


Appendix – Other indexes Disclosures



1. Electricity use by headquarters and retail locations in recent years

	2014	2015	2016	2017
Headquarters building electricity use (10k kWh)	150	143	125	116
Retail location electricity use (10k kWh)	81,180	81,093	82,613	81,583
Regional offices and training center electricity use (10k kWh)	--	--	97	98
Total (10k kWh)	81,330	81,236	82,835	81,798

Note: Information on electricity used by retail locations for 2014-2016 was estimated based on monthly electricity bills provided by Taipower for all retail locations and the primary area in retail locations. In 2016, PCSC started keeping statistics of regional office and training center electricity use. In 2017, SGS data verification shows that retail locations include 22 shopping centers.

2. Total electricity costs in recent years

	2014	2015	2016	2017
Electricity costs (NT\$1000)	2,633,760	2,452,052	2,173,833	2,135,407

Note: Statistical boundaries include headquarters and retail locations; not regional offices, training centers, or shopping centers.

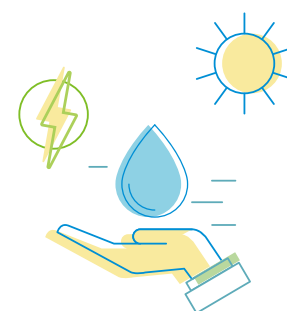
3. Emissions in recent years

Unit: Tons of CO₂e

	Scope 1	Scope 2	Total	Inventory Boundaries
2014	115,948.900	422,949.967	538,898.867	Only retail locations; does not include headquarters/regional office/training center/shopping center electricity use.
2015	121,479.960	428,173.526	549,653.486	Only retail locations; does not include headquarters/regional office/training center/shopping center electricity use.
2016	117,313.660	438,196.536	555,510.196	Includes headquarters, regional offices, training centers, retail locations (does not include shopping centers).
2017	119,389.058	432,710.053	552,099.111	SGS verification ISO14064-1 includes headquarters, regional offices, training centers, retail locations, and shopping centers. Some retail locations are not included as PCSC was unable to obtain documents.

4. Water use in recent years

	2014	2015	2016	2017
Headquarters building water use (1,000 liters)	5,994	5,207	5,461	5,312
Total water use for retail locations (1,000 liters)	947,188	926,852	710,936	1,225,970
Total water use (1,000 liters)	953,182	932,059	716,397	1,231,282
Total number of retail locations	2,347	2,347	2,803	3,638





Statement TW18/00094GG

Greenhouse Gas Verification Statement

The inventory of Greenhouse Gas emissions in year 2017 of
President Chain Store Corporation

2F, NO.65, Tung Hsing Rd.,
Taipei City, Taiwan



has been verified in accordance with ISO 14064-3:2006 as
meeting the requirements of

ISO 14064-1:2006

Direct emissions
119,389.0583 tonnes of CO₂e
Energy indirect emissions
432,710.0528 tonnes of CO₂e
Direct emissions and energy indirect emissions
552,099.111 tonnes of CO₂e

Authorized by

David Huang
Director

Date: 09 May 2018

Version 1

TGP 5615A-1 1801
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This Statement is not valid without the full verification scope, objectives, criteria and findings available on pages 2 to 156 of this Statement.



SGS has been contracted by President Chain Store Corporation (hereinafter referred to as "President Chain"), 2F, NO.65, Tung Hsing Rd., Taipei City, Taiwan for the verification of direct and indirect Greenhouse Gas emissions in accordance with

ISO 14064-3: 2006

as provided by President Chain Store Corporation (hereinafter referred to as "President Chain"), 2F, NO.65, Tung Hsing Rd., Taipei City, Taiwan, in the GHG Assertion in the form of GHG report covering GHG emissions of the period 01 January 2017 to 31 December 2017.

Roles and responsibilities

The management of President Chain is responsible for the organization's GHG information system, the development and maintenance of records and reporting procedures in accordance with that system, including the calculation and determination of GHG emissions information and the reported GHG emissions.

It is SGS's responsibility to express an independent GHG verification opinion on the GHG emissions as provided in the GHG Assertion for the period 01 January 2017 to 31 December 2017.

SGS conducted a third party verification of the provided GHG assertion against the principles of ISO 14064-1:2006, ISO 14064-3:2006 in the period 21 April 2018 to 30 April 2018. The verification was based on the verification scope, objectives and criteria as agreed between President Chain and SGS on 06 March 2018.

Level of Assurance

The level of assurance agreed is that of reasonable assurance.

Scope

President Chain has commissioned an independent verification by SGS Taiwan of reported GHG emissions of President Chain arising from retail sale of food, beverages, tobacco and other new goods in chain convenience stores activities, to establish conformance with ISO 14064 principles within the scope of the verification as outlined below.

This engagement covers verification of emission from anthropogenic sources of greenhouse gases included within the organization's boundary and is based on ISO 14064-3:2006.

- Title or description activities: GHG verification for President Chain in year 2017.
- Location/boundary of the activities:
 - This is a multi-site certificate, additional site details are listed in Appendix A.
- Physical infrastructure, activities, technologies and processes of the organization: Retail sale of food, beverages, tobacco and other new goods in chain convenience stores.
- GHG sources, sinks and/or reservoirs included: Sources as presented in the inventory spreadsheet provided by President Chain.
- Types of GHGs included: CO₂, CH₄, N₂O, HFCs, PFCs, SF₆, NF₃
- The IPCC 2007 AR4 GWP values are applied in this inventory.
- Electricity emission factor: 0.529 kgCO₂e/kwh
(Announced by Bureau of Energy, Ministry of Economic Affairs in 2017)
- Directed actions: NA
- GHG information for the following period was verified: 01 January 2017 to 31 December 2017
- The version of inventory sheet: Version 2 (30 April 2018)
- The version of GHG assertion: Version 2 (30 April 2018)
- Intended user of the verification statement: Private

Objective

The purposes of this verification exercise are, by review of objective evidence, to independently review:

- Whether the GHG emissions are as declared by the organization's GHG assertion
- The data reported are accurate, complete, consistent, transparent and free of material error or omission.

Criteria

Criteria against which the verification assessment is undertaken are the principles of ISO 14064.

Materiality

The materiality required of the verification was considered by SGS to 5%, based on the needs of the intended user of the GHG Assertion.

Conclusion

President Chain provided the GHG assertion based on the requirements of ISO14064-1: 2006. The GHG information for the period 01 January 2017 to 31 December 2017 disclosing emissions of 552,099.111 metric tonnes of CO₂ equivalent and 0.0000 metric tonnes of direct CO₂ emissions from the combustion of biomass are verified by SGS to a reasonable level of assurance, consistent with

the agreed verification scope, objectives and criteria.

SGS's approach is risk-based, drawing on an understanding of the risks associated with reporting GHG emissions information and the controls in place to mitigate these. Our examination includes assessment, on a test basis, of evidence relevant to the amounts and disclosures in relation to the organization's reported GHG emissions.

We planned and performed our work to obtain the information, explanations and evidence that we considered necessary to provide a reasonable level of assurance that the GHG emissions for the period 01 January 2017 to 31 December 2017 are fairly stated.

We conducted our verification with regard to the GHG assertion of President Chain which included assessment of GHG information system, monitoring and reporting plan/protocol. This assessment included the collection of evidence supporting the reported data, and checking whether the provisions of the protocol reference, were consistently and appropriately applied.

In SGS's opinion the presented GHG assertion

- is materially correct and is a fair representation of the GHG data and information, and
- is prepared in accordance with ISO14064-1:2006 on GHG quantification, monitoring and reporting.

Confidentiality

The reports and attachments may contain relevantly confidential information of the clients. In addition to being submitted as governmental application or certification documents, the reports and attachments are not allowed to be edited, duplicated, or published without the clients' agreement in written form.

Avoidance of Conflict of Interest

The reports and attachments are completely complied with the standards and procedures that related-authorities established. The reports and attachments of auditing process are conduct with fairness and honesty. If not, the auditing institution not only has to bear the relevant compensation duties, but also to receive legal charge and punishment.

This statement shall be interpreted with the GHG assertion of President Chain as a whole.



Statement TW18/00094GG, continued

Verifier Group

Above statements coincide with auditing process with fairness and impartiality, and aim at the emission of year 2017 of clients.

Lead Verifier: *Kyle Lu.*

Verifier: *Belinda Shih* *John Chiang*

Emma Kao *Chris Peng*

Note: This Statement is issued, on behalf of Client, by SGS Taiwan Ltd. ("SGS") under its General Conditions for Greenhouse Gas Verification Services available at http://www.sgs.com/terms_and_conditions.htm. The findings recorded hereon are based upon an audit performed by SGS. A full copy of this statement, the findings and the supporting GHG Assertion may be consulted at President Chain Store Corporation, 2F, NO.65, Tung Hsing Rd., Taipei City, Taiwan. This Statement does not relieve Client from compliance with any bylaws, federal, national or regional acts and regulations or with any guidelines issued pursuant to such regulations. Stipulations to the contrary are not binding on SGS and SGS shall have no responsibility vis-à-vis parties other than its Client.

This Statement is not valid without the full verification scope, objectives, criteria and findings available on pages 2 to 156 of this Statement.

Page 5 of 156

GRI G4.0 Index Comparison Table

○ General Standard Disclosures

GRI4.0 Indicators		Page(s)	Corresponding Section and Notes
Strategy and Analysis			
G4-1	Statement of sustainability issues and strategies for the issues from the most senior decision-maker	2	Message from CEO
Organizational Profile			
G4-3	Name of the organization	15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
G4-4	Primary brands, products, and services	15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
G4-5	Location of the organization's headquarters	15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
G4-6	Number, and names, of countries where the organization operates	15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
G4-7	Nature of ownership and legal form	15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
G4-8	Markets served	15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
G4-9	Report the scale of the organization	15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
G4-10	Number of employees by employment type, employment contract, employment region and genders.	75	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
G4-11	Percentage of employees covered by collective bargaining agreements	--	No trade union, not applicable.
G4-12	Organization's supply chain	34	2.President Chain Store Corp.- Happy Products and Services 2.3 Maintaining Happiness –Sustainable Supply Chain Management
G4-13	Report any significant changes during the reporting period regarding the organization's size, structure, ownership, or its supply chain	--	No changes during the reporting period.
G4-14	The precautionary approach or principle addressed by the organization	24	1.President Chain Store Corp.- A Prosperous Company 1.3 Operating strategy and management
G4-15	List of economic ,environmental and social charters, principles, or other initiatives that are endorsed by organization and developed externally	--	No relevant situation, not applicable.

GRI4.0 Indicators		Page(s)	Corresponding Section and Notes
G4-16	List of memberships of associations(such as industry associations)and national or international advocacy organizations	15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
G4-17	List all entities included in the organization's consolidated financial statements	1	About this report
G4-18	Define how to follow the process and organization of the report content and the aspect boundaries	9	Material Issues and Stakeholder Communications
G4-19	List all the material Aspects identified in the process for defining report content	9	Material Issues and Stakeholder Communications
G4-20	For each material aspect, report the aspect boundary in the organization	9	Material Issues and Stakeholder Communications
G4-21	For each material aspect, report the aspect boundary outside the organization	9	Material Issues and Stakeholder Communications
G4-22	Report the effect of any restatements of information provided in previous reports, and the reasons for such restatements	--	No change, not applicable.
G4-23	Report significant changes from previous reporting periods in the Scope and Aspect Boundaries	--	No change, not applicable.
Stakeholder Engagement			
G4-24	Provide a list of stakeholder groups engaged by the organization	9	Material Issues and Stakeholder Communications
G4-25	Report the basis for identification and selection of stakeholders	9	Material Issues and Stakeholder Communications
G4-26	Report the organization's approach to stakeholder engagement	9	Material Issues and Stakeholder Communications
G4-27	Report key topics and concerns that have been raised by stakeholders, and how the organization has responded to those key topics and concerns	9	Material Issues and Stakeholder Communications
Report Profile			
G4-28	Reporting period for information provided	1	About this report
G4-29	Date of last report	1	About this report
G4-30	Reporting cycle	1	About this report
G4-31	Contact information	1	About this report
G4-32	GRI disclosure indicator, complying and external assured report	102	About this report GRI G4.0 Index Comparison Table
G4-33	Report the organization's policy and current practice with regard to seeking external assurance for the report	1	About this report
G4-34	Report the governance structure of the organization	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance

GRI4.0 Indicators		Page(s)	Corresponding Section and Notes
Governance			
G4-36	Report whether the organization has appointed an executive-level position or positions with responsibility for economic, environmental and social topics, and whether the organization reports directly to the highest governance body	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance
G4-38	Report the composition of the highest governance body and its committees by: *Executive or non-executive director *Independent director *Tenure of the governance body *Other significant positions and commitments of members of governance body , and the nature of the commitments *Gender *Members of under-privileged social groups *Competences relating to economic, environmental and social impacts *Stakeholder representation	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance
G4-39	Report whether the Chair of the highest governance body is also an executive officer (and, if so, report his or her function within the organization's management and the reasons for this arrangement).	--	Role of CEO and chairman is split
G4-40	Report the nomination and selection processes for the highest governance body and its committees, and the criteria used for nominating and selecting highest governance body members, including: *Whether and how diversity is considered *Whether and how independence is considered *Whether and how expertise and experience relating to economic, environmental and social topics are considered *Whether and how stakeholders (including shareholders) are involved	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance
G4-41	Report processes for the highest governance body to ensure conflicts of interest are avoided and managed. Report whether conflicts of interest are disclosed to stakeholders.	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance
G4-48	Report the highest committee or position that formally reviews and approves the organization's sustainability report and ensures that all material aspects are covered.	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance
G4-51	Report the remuneration policies for the highest governance body and senior executives	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance
G4-52	Report the process for determining remuneration. Report whether remuneration consultants are involved in determining remuneration and whether they are independent of management. Report any other relationships which the remuneration consultants have with the organization	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance

GRI4.0 Indicators		Page(s)	Corresponding Section and Notes
Ethics and Integrity			
G4-56	Describe the organization's values, principles, standards and norms of behavior	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance
G4-57	Report the internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity, such as helplines or advice lines.	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance
G4-58	Report the internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity, such as escalation through line management, whistleblowing mechanisms or hotlines	21	1.President Chain Store Corp.- A Prosperous Company 1.2 Corporate Governance

○ Specific Standard Disclosures

Aspect	DMA and Indicators		Page (s)	Corresponding Section and Notes
Economic				
Economic Performance	G4-EC1	Direct economic value generated and distributed by the organization	15 24	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background 1.3 Operating strategy and management
	G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change	24	1.President Chain Store Corp.- A Prosperous Company 1.3 Operating strategy and management
	G4-EC3	Coverage of the organization's defined benefit plan obligations	75	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
Market Presence	G4-EC5	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	75	President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
Indirect Economic Impacts	G4-EC8	Significant indirect economic impacts, including the extent of impacts	59 65 71	4.President Chain Store Corp.- Good Neighbor 4.1 PCSC Good Neighbor Foundation 4.2 Highlighting the idea that 7-ELEVEN offers satisfaction 4.3 7-ELEVEN Happiness Platform
Purchase Practices	G4-EC9	Proportion of spending on local suppliers at significant locations of operation	34	2.President Chain Store Corp.- Happy Products and Services 2.3 Maintaining Happiness - Sustainable Supply Chain Management
Environmental				
Materials	G4-EN1	Report the total weight or volume of materials that are used to produce and package the organization's primary products and services during reporting period	34	2.President Chain Store Corp.- Happy Products and Services 2.3 Maintaining Happiness - Sustainable Supply Chain Management

Aspect	DMA and Indicators		Page (s)	Corresponding Section and Notes
Energy*	G4-DMA	Energy management approach	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN3	Energy consumption within the organization	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN4	Energy consumption outside the organization	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN5	Energy Intensity	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN6	Reduction of energy consumption	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN7	Reductions in energy requirements of products and services	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
Emissions	G4-EN15	Direct greenhouse gas emissions(scope1)	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN16	Energy indirect greenhouse gas emissions(scope2)	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN17	Other indirect greenhouse gas emissions(scope3)	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN18	Greenhouse gas emissions intensity	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN19	Reduction of greenhouse gas emissions	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
Products and Services	G4-EN27	Reduction of extent of environmental impact brought by products and services	46	3.President Chain Store Corp.- A Happy Earth 3.1 Green living through saving energy and reducing carbon
	G4-EN28	Percentage of products sold and their packaging materials that are reclaimed by category	54	3.President Chain Store Corp.- A Happy Earth 3.2 Recycling together
Compliance *	G4-DMA	Compliance Management Approach	57	3.President Chain Store Corp.- A Happy Earth 3.4 Legal compliance
	G4-EN29	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	57	3.President Chain Store Corp.- A Happy Earth 3.4 Legal compliance
Transport	G4-EN30	Significant environmental impacts brought by transporting products ,other goods and material for the organization's operations; and transportation of employees	46	3.President Chain Store Corp.- A Happy Earth 3.1Green living through saving energy and reducing carbon
Overall	G4-EN31	Total environmental protection expenditures and investment by type	55	3.President Chain Store Corp.- A Happy Earth 3.3 Green accounting and green procurement
Supplier Environmental Assessment	G4-EN32	Percentage of new suppliers that are screened using environmental criteria	34	2.President Chain Store Corp.- Happy Products and Services 2.3 Maintaining Happiness - Sustainable Supply Chain Management

Aspect	DMA and Indicators		Page (s)	Corresponding Section and Notes
Social				
Sub Categories: Labor Practices and Decent Work				
Employment *	G4-DMA	Employment management approach	75	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
	G4-LA1	Total numbers and rates of new employee hires and employee turnover by age group, gender and region	75	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
	G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation	75	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
	G4-LA3	Return to work and retention rates after parental leave, by gender	75	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
Labor/Management Relations *	G4-DMA	Labor/Management Relations Management Approach	75 83	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds 5.2 Friendly and harmonious work environment
	G4-LA4	Whether explain the minimum notice periods regarding operational changes specifically in collective negotiations	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
Occupational Health and Safety *	G4-DMA	Occupational Health and Safety Management Approach	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
	G4-LA5	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
	G4-LA6	Type of injury ,rates of injury, occupational diseases, lost days percentage, and absence rate, and total number of work-related fatalities, by region and by gender	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
	G4-LA7	Workers with high incidence or high risk of diseases related to their occupation	--	No relevant situation, not applicable.
	G4-LA8	Health and safety topics covered in formal agreements with trade unions	--	No relevant situation, not applicable.
Training and Education *	G4-DMA	Training and Education Management Approach	88	5.President Chain Store Corp.- Joyful Work Environment 5.3 Expert career planning
	G4-LA9	Average hours of training per year per employee by gender, and by employee category	88	5.President Chain Store Corp.- Joyful Work Environment 5.3 Expert career planning
	G4-LA10	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	88	5.President Chain Store Corp.- Joyful Work Environment 5.3 Expert career planning
	G4-LA11	Percentage of employees receiving regular performance and career development reviews, by gender and by employee category	88	5.President Chain Store Corp.- Joyful Work Environment 5.3 Expert career planning

Aspect	DMA and Indicators		Page (s)	Corresponding Section and Notes
Diversity and Equal Opportunity	G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity	75	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
Equal Remuneration for Women and Men	G4-LA13	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation	75	5.President Chain Store Corp.- Joyful Work Environment 5.1 Embracing various backgrounds
Labor Practices Grievance Mechanisms	G4-LA16	Number of grievances about labor practices filed, addressed, and resolved through formal grievance mechanisms	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
Non-discrimination	G4-HR3	Total number of incidents of discrimination and corrective actions taken	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
Forced or Compulsory Labor	G4-HR6	Operations and suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
Assessment	G4-HR9	Total number and percentage of operations that have been subject to human rights reviews or impact assessments	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
Human Rights Grievance Mechanisms	G4-HR12	Number of grievances about human rights impacts filed, addressed, and resolved through formal grievance mechanisms	83	5.President Chain Store Corp.- Joyful Work Environment 5.2 Friendly and harmonious work environment
Local Communities*	G4-DMA	Local Communities Management Approach	59 65	4.President Chain Store Corp.- Good Neighbor 4.1 PCSC Good Neighbor Foundation 4.2 Highlighting the idea that 7-ELEVEN offers satisfaction
	G4-SO1	Percentage of operations with implemented local community engagement, impact assessments, and development programs	59 65 71 72	4.President Chain Store Corp.- Good Neighbor 4.1 PCSC Good Neighbor Foundation 4.2 Highlighting the idea that 7-ELEVEN offers satisfaction 4.3 7-ELEVEN Happiness Platform 4.4 PCSC Welfare Committee: Love Nature Society
Compliance*	G4-DMA	Compliance Management Approach	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
	G4-SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance

Aspect	DMA and Indicators		Page (s)	Corresponding Section and Notes
Customer Health and Safety*	G4-DMA	Customer Health and Safety Management Approach	30	2.President Chain Store Corp.- Happy Products and Services
			34	2.1 Source of Happiness – Product Safety Management 2.3 Maintaining Happiness - Sustainable Supply Chain Management
	G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	30	2.President Chain Store Corp.- Happy Products and Services 2.1 Source of Happiness – Product Safety Management
	G4-PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
Product and Service Labeling*	G4-DMA	Product and Service Labeling Management Approach	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
	G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
Marketing Communications*	G4-DMA	Marketing Communications Management Approach	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
	G4-PR6	Sale of banned or disputed products	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
	G4-PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship, by type of outcomes	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
Customer Privacy	G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
Compliance	G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	42	2.President Chain Store Corp.- Happy Products and Services 2.4 Guarantee of Happiness - Legal Compliance
Brand Management*	Brand Management Management approach		15	1.President Chain Store Corp.- A Prosperous Company 1.1 Company scope and background
Customer Relationship Management*	Customer Relationship Management Management approach		34	2.President Chain Store Corp.- Happy Products and Services 2.2 Happy Communication - Excellent Service and Quality Assurance

- Table of enhanced disclosure items and assurance items according to Article 4, Paragraph 1 of the Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies (hereinafter referred to as “the Rules”)

No.	Subject Matter Information	Page no.	Applicable Criteria	Regulations
1	The Merchandise Safety Committee established a systematic management system covering 100% of PCSC’s privately owned products to ensure safety and quality. In 2017, the committee convened three times, discussing such topics as government laws and regulations, contract manufacturers and supplier assessment deficiencies, product safety information, food safety testing program, and implementation progress.	30	2016 Merchandise Safety Committee organization and operations management procedures and the total number of Product Safety Committee meetings in 2016 and the types and percentage of products under its influence. The percentage is calculated according to the Merchandise Safety Committee’s scope and results of its operation; if all of the company’s products are under its influence, the percentage is 100%.	Subparagraph 1, item 1
2	PCSC drew up the “Product Safety Information Collection, Assessment, and Tracking Procedure”. It is used to track procedures for 100% of all PCSC privately owned products. In 2017, a total of 922 product safety messages were collected. NOTE: A Level and B Level product safety messages based on internal information announcement date. L Level product safety messages based on regulation information announcement date.	31	Product safety information collected in 2016 and the types and percentage of products under its influence, according to the definition of information in the Product Safety Information Collection and Inventory Tracking Standards (refer to page 31). The percentage is calculated according to the Product Safety Information Collection and Inventory Tracking Standards’ scope and results of its operation; if all of the company’s products are under its influence, the percentage is 100%.	Subparagraph 1, item 1
3	In 2017, the product categories for which primary logistics was introduced and implementation achieved 100% included fast foods (rice products, noodle products, salad), rice, bread products, bananas, and fresh vegetables (not including corn on the cob and bamboo shoots).	33	The percentage of the total amount of a given product sold in 2017 that was supplied by a firm with an initial transport and logistics distribution contract signed before the end of 2017, according to the initial transport and logistics distribution management mechanism formulated by the company (refer to page 33).	Subparagraph 1, item 1
4	Through the assistance of a management consulting firm, we also performed checks on product expiration date management and quality assurance operations. In 2017, audited stores represented 99.2% of all stores (Note). Note: Because a small number of stores closed in early 2017 or opened in late 2017, they were not audited in 2017.	33	The percentage of all retail locations in Taiwan that were audited by the consulting firm according to the retail mechanism for managing and examining expired products from shelves.	Subparagraph 1, item 1
5.	PCSC also commissioned a management consulting firm to audit store quality assurance training certification. 99.6% of branches in Taiwan received such audits in 2017 (Note). Note: A small number of stores opened in late 2017 and were not audited in 2017.	33	The annual percentage of all retail locations in Taiwan that were audited by the management consulting firm according to quality assurance training courses and exams formulated referencing the Regulations on Good Hygiene Practice for Food.	Subparagraph 1, item 1

No.	Subject Matter Information	Page no.	Applicable Criteria	Regulations
6	<p>Food products sold through PCSC stores must all comply with the Act Governing Food Safety and Sanitation as well as its sub-laws. The sub-laws include "Regulations on Good Hygiene Practice for Food", "Food Sanitation Standards", as well as other relevant laws issued by the Ministry of Health and Welfare. No fines were issued against PCSC in 2017 for violating any laws or regulations mentioned above.</p>	42	<p>The number of letters received from the competent authorities notifying of fines for PCSC chain retail locations violating the Act Governing Food Safety and Sanitation and its subordinate legislations.</p>	<p>Subparagraph 1, item 2</p>
<p>Not applicable as PCSC does not procure foods subject to internationally recognized accountability standards for its private label products.</p>				<p>Subparagraph 1, item 3</p>
<p>Not applicable as PCSC does not have any self-operated factories.</p>				<p>Subparagraph 1, item 4</p>
7	<p>In 2017, 51 privately owned food product suppliers (including contract manufacturers, direct raw materials supplier, and egg product suppliers) had cooperative relationships (Note 1) with PCSC. Audits were completed on 100% of them (Note 2). Of the 192 audits carried out on these 51 suppliers, 188 audits, or 97.9%, were passing. Apart from issuing fines to non-conforming suppliers in accordance with the merchandise quality contract, suppliers were also asked to undertake corrective measures and be re-evaluated. All have now achieved passing scores.</p> <p>Notes:</p> <p>1. Defined as (1) existing suppliers that passed new supplier assessment and the internal approval prior to 2017. (2) New suppliers that received certified standards in 2017. (3) Those that in 2017 applied to terminate appraisal and were approved are also counted.</p> <p>2. Business and contract production was ended with four contract manufacturers, two direct raw materials suppliers, and one egg product supplier prior to the evaluation frequency deadline specified for the rating achieved in their pre-supplier evaluations. Therefore, as stipulated in relevant regulations, no further evaluations were required in 2017.</p>	39	<p>The number of suppliers, percentages, number of audits, and results for evaluations of private label product and food suppliers according to the Regulations Governing On-site Evaluations of Factories Commissioned to Manufacture Private Label Products, Regulations on Raw Material Suppliers and Raw Materials, and Regulations Governing Raw Materials for Commercial Egg Products (refer to page 36-38).</p>	<p>Subparagraph 1, item 5</p>

No.	Subject Matter Information	Page no.	Applicable Criteria	Regulations
8	<p>In 2017, PCSC had 10 store single-use supplies suppliers in Taiwan (Note 1). Audits were completed 100% (Note 2). 13 audits were carried out on the 10 suppliers. A total of 13 evaluations were carried out on the 10 suppliers and all of them passed.</p> <p>1. "Store supplies suppliers" are domestic manufacturers that provide items that come in contact with food, like single-use paper cups and bowls, provided to customers as a service.</p> <p>2. Business and contract production was ended with Pack & Proper prior to the annual evaluation. Therefore, as stipulated in relevant regulations, no further evaluations were required in 2017.</p>	39	According to the "PCSC's supplies evaluation table- non-food on site evaluation (refer to page 39). The table showed number of one time used merchandise supplier evaluated, percentage, times of evaluation and results.	Subparagraph 1, item 5
Not applicable as PCSC has currently not been legally required to establish a traceability system.				Subparagraph 1, item 6
9	As of the end of 2017, the QC Lab established 580 tests in accordance with CNS and relevant bulletins/guidelines issued by the TFDA.	31	<p>The number of tests provided by the quality control laboratory in accordance with announcements and suggestions from CNS or the Taiwan Food and Drug Administration as of the end of 2016 (see Note) and the number of tests for government-approved food additives.</p> <p>Note: This number of tests includes standard methodologies and methodologies privately developed by PCSC.</p>	Subparagraph 1, item 7
10	Other agencies as well as 137 non-standard tests set up by our QC Lab.	31	<p>The number of non-compulsory tests provided by the quality control laboratory referencing regulations in other countries or international journals as of the end of 2017 (not according to announcements and suggestions from CNS or the Taiwan Food and Drug Administration (see Note) or for government-approved food additives).</p> <p>Note: This number of tests includes standard methodologies and methodologies privately developed by PCSC.</p>	Subparagraph 1, item 7
11	Our quality control laboratory received ISO/IEC17025:2005 certification from the Taiwan Accreditation Foundation.	32	Laboratory certified by the Taiwan Accreditation Foundation.	Subparagraph 1, item 7
12	Taiwan Accreditation Foundation Certification(TAF) : Validated to test for 4 microorganisms according to ISO/IEC17025:2005.	32	Items certified by and total of certifications from the Taiwan Accreditation Foundation.	Subparagraph 1, item 7

No.	Subject Matter Information	Page no.	Applicable Criteria	Regulations
13	Taiwan Food and Drug Administration (TFDA) Certified Item: 1. 4 Nitrofurans metabolites 2. 4 Chloramphenicol antibiotics 3. 48 Multiresidue analysis (2) 4. 4 Microorganisms 5. 8 Colorants 6. 1 Ochratoxin A 7. 1 Patulin	32	Items certified by and total of certifications from the Taiwan Food and Drug Administration.	Subparagraph 1, item 7
14	QC Lab's operating costs were NT\$27,751,000, including expenses accrued from outsourced testing NT\$5,947,000 (Note), accounting for 0.019% of overall operation income. Note: QC Lab costs include testing, salaries, depreciation, rent, equipment maintenance, and miscellaneous purchases.	32	The percentage of operating revenue on financial reports that is allotted to quality control laboratory expenditures in 2017.	Subparagraph 1, item 7
15	In 2017, 963 of 983 product and raw material items tested passed for a passing rate of 98.0%.	32	The total number of tests, number of passed tests, and passage rates for tests in accordance with announcements and suggestions from CNS or the Taiwan Food and Drug Administration as of the end of 2016 (see Note), tests for government-approved food additives, and noncompulsory tests referencing regulations in other countries or international journals (not according to announcements and suggestions from CNS or the Taiwan Food and Drug Administration (see Note) or for government-approved food additives). Note: This number of tests includes standard methodologies and methodologies privately developed by PCSC.	Subparagraph 1, item 7
16	During 2017, there were 51 suppliers (including contract manufacturers and direct raw material suppliers, and egg suppliers) for PCSC privately-owned food products that operate a total of 95 factories. 62 of the 95 factories located in Taiwan and all of them had ISO22000 certification.	38	The number of private label product food suppliers, total number of factories, total number of original design manufacturers in Taiwan, ISO22000 or FSSC22000 certifications, and total number of original design manufacturers in Taiwan certified to ISO22000 or FSSC22000.	Voluntary assurance
17	PCSC is not required under Article 9 of the Act Governing Food Safety and Sanitation to set up a traceability system. Nevertheless, PCSC partnered with Taiwan Delica Foods to set up a privately owned product raw material and quality assurance management database (Raw material purchasing database, MAS) and implemented traceability management directed at material and supplier information. Product specifications in the MAS system are used to specify the raw materials in our privately own food products and the suppliers. As of the end of 2017, 86% of the product specifications of our privately own food products had been completely entered into our MAS system.	31	Article 9 of the Act Governing Food Safety and Sanitation and private label food product raw materials and quality assurance management database. As of the end of 2017, the percentage of the product specifications had been completed.	Voluntary assurance

會計師有限確信報告

資會綜字第 18002995 號

統一超商股份有限公司 公鑒：

本事務所受統一超商股份有限公司（以下稱「貴公司」）之委任，就 貴公司選定民國 106 年度企業社會責任報告書所報導之績效指標執行確信程序。本會計師業已確信竣事，並依據結果出具有限確信報告。

確信標的資訊與適用基準

有關 貴公司選定民國 106 年度企業社會責任報告書所報導之績效指標（以下稱「確信標的資訊」）及其適用基準詳列於 貴公司民國 106 年度企業社會責任報告書第 110 至 113 頁之「確信項目彙總表」。前述確信標的資訊之報導範圍業於企業社會責任報告書第 1 頁之「報告書範疇與邊界」段落述明。

上開適用基準係為臺灣證券交易所「上市公司編製與申報企業社會責任報告書作業辦法」，以及 貴公司依行業特性與其報導之績效指標參採或自行設計其他基準。

管理階層之責任

貴公司管理階層之責任係依照臺灣證券交易所「上市公司編製與申報企業社會責任報告書作業辦法」，以及 貴公司依行業特性與其報導之績效指標參採或自行設計其他基準，以編製企業社會責任報告書所報導之績效指標，且維持與績效指標編製有關之必要內部控制，以確保績效指標未存有導因於舞弊或錯誤之重大不實表達。

會計師之責任

本會計師係依照確信準則公報第一號「非屬歷史性財務資訊查核或核閱之確信案件」，對確信標的資訊執行確信工作，以發現前述資訊是否在所有重大方面有未依適用基準編製而須作修正之情事，並出具有限確信報告。

本會計師依照上述準則所執行之有限確信工作，包括辨認確信標的資訊可能發生重大不實表達之領域，以及針對前述領域設計及執执行程序。因有限確信案件取得之確信程度明顯低於合理確信案件取得者，就有限確信案件所執执行程序之性質及時間與適用於合理確信案件者不同，其範圍亦較小。

本會計師係依據所評估之風險領域及重大性以決定實際執行確信工作之範圍，並依據本委任案件之特定情況執行下列確信程序：

- 對參與提供確信標的資訊之相關人員進行訪談，以瞭解並評估編製前述資訊之流程、所應用之資訊系統(若適用)，以及其攸關內部控制之設計及執行情形。
- 基於上述瞭解與評估，對確信標的資訊進行分析性程序，如必要時，則選取樣本進行測試，以取得有限確信之證據。

此報告不對民國 106 年度企業社會責任報告書整體及其相關內部控制設計或執行之有效性提供任何確信。

會計師之獨立性及品質管制規範

本會計師及本事務所已遵循會計師職業道德規範中有關獨立性及其他道德規範之規定，該規範之基本原則為正直、公正客觀、專業能力及盡專業上應有之注意、保密及專業態度。

本事務所適用審計準則公報第四十六號「會計師事務所之品質管制」，因此維持完備之品質管制制度，包含與遵循職業道德規範、專業準則及所適用法令相關之書面政策及程序。

先天限制

本案諸多確信項目涉及非財務資訊，相較於財務資訊之確信受有更多先天性之限制。對於資料之相關性、重大性及正確性等之質性解釋，則更取決於個別之假設與判斷。

有限確信結論

依據所執行之程序與所獲取之證據，本會計師並未發現確信標的資訊在所有重大方面有未依臺灣證券交易所「上市公司編製與申報企業社會責任報告書作業辦法」，以及貴公司依行業特性與其報導之績效指標參採或自行設計其他基準編製而須作修正之情事。

其它事項

貴公司網站之維護係 貴公司管理階層之責任，對於確信報告於 貴公司網站公告後任何確信標的資訊或適用基準之變更，本會計師將不負就該等資訊重新執行確信工作之責任。

資 誠 聯 合 會 計 師 事 務 所

會計師 周建宏



中 華 民 國 1 0 7 年 8 月 2 2 日



PCSC
Corporate Social
Responsibility Report

