

UNDERSTANDING INDIA'S LOGISTICS OPPORTUNITY

1.

DNA of the brand

Always evolve with the customer. One way to do this is by making data-driven decisions. Always be honest to the customer, walk them through what is happening and why it's happening. 2.

Focus On Convenience

Convenience is misunderstood. India's market is also shallow in terms of disposable income. Replacing offline transactions is not convenience. Build predictable, reliable, high-quality services - to be able to have high retention.

3.

Raise Funds With A Goal In Mind

Raising VC money is hard because attaining VC returns is hard. Know why you are raising and what exactly you plan to achieve.



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