# SUB-PROCESSORS

*Effective as of February 9, 2024*

A sub-processor is a third-party data processor engaged by Jasper, including entities from within Jasper, who has access to or processes customer content containing personal information. Jasper uses sub-processors to assist it in providing the software services as described in the online Terms of Service, Software as a Service Agreement, API License Agreement, or Master Subscription Agreement, each as applicable (collectively, the "Agreements"). Defined terms used herein shall have the same meaning as defined in the respective Agreement.

## Due Diligence

Jasper evaluates the security, privacy and confidentiality practices of proposed sub-processors that will or may have access to or otherwise process customer content and enters into Data Protection Agreements with each such sub-processor. Jasper provides notice of new sub-processors via this advisory, with updates to the list of sub-processors that are utilized. Jasper undertakes to keep this list updated regularly.

## Contractual Safeguards

This advisory does not give customers any additional rights or remedies and should not be construed as a binding agreement. The information herein is only provided to illustrate Jasper's engagement process for sub-processors as well as to provide the actual list of third-party sub-processors used by Jasper as of the date of this advisory (which Jasper may use in the delivery and support of its software services).

If you are a Jasper customer and wish to enter into our DPA available at legal.jasper.ai/#dpa, please email us at legal@jasper.ai.

| Sub-processor name | Purpose | Entity Country |
|---|---|---|
| Amplitude | Analytics & Reporting | US |
| dbt Cloud | Analytics & Reporting | US |
| LogRocket | Analytics & Reporting | US |
| Mode | Analytics & Reporting | US |
| Productboard | Analytics & Reporting | US |
| Tinybird | Analytics & Reporting | US |
| Chargehound | Billing | US |
| Churnkey | Billing | US |
| Stripe | Billing | US |
| Google Workspace | Email | US |
| SendGrid | Email | US |
| LaunchDarkly | Engineering | US |
| FingerprintJS | Fraud Prevention | US |
| SerpApi | Geocoding | US |

| Cloudflare | Infrastructure | US |
|---|---|---|
| Google Cloud | Infrastructure | US |
| Vercel | Infrastructure | US |
| Datadog | Logging | US |
| Splunk | Logging | US |
| Transcend | Privacy | US |
| Grain | Support | US |
| Retool | Support | US |
| Slack | Support | US |
| Zendesk | Support | US |