## **Company Overview**

**Second Quarter 2021** 



#### Safe Harbor

#### Non-GAAP Financial Measures and Key Operating Metrics

To supplement its consolidated financial statements, which are prepared and presented in accordance with U.S. GAAP, Wix uses the following non-GAAP financial measures: collections, cumulative cohort collections, non-GAAP gross margin, non-GAAP operating income (loss), non-GAAP net income (loss), non-GAAP net income (loss) per share, free cash flow, free cash flow, as adjusted, non-GAAP R&D expenses, non-GAAP S&M expenses, non-GAAP G&A expenses, non-GAAP operating expenses, non-GAAP cost of revenue expense, non-GAAP financial expense, non-GAAP tax expense (collectively the "Non-GAAP financial measures"). Measures presented on a constant currency or FX neutral basis have been adjusted to exclude the effect of y/y changes in foreign currency exchange rate fluctuations. Collections is a non-GAAP financial measure calculated by adding the change in deferred revenues for a particular period to revenues for the same period. Collections include cash receipts for premium subscriptions purchased by registered users as well as cash we collect for payments and additional products and services, as well as payments due to us under the terms of contractual agreements for which we may have not yet received payment. Cash receipts for premium subscriptions are deferred and recognized as revenues over the terms of the subscriptions. Cash receipts for payments and a majority of the additional products and services are recognised as revenues upon receipt. Committed payments are recognised as revenue as we fulfil our obligation under the terms of the contractual agreement. Non-GAAP gross margin represents gross profit calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, acquisition-related expenses and amortization, divided by revenue. Non-GAAP operating income (loss) represents operating income (loss) calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, amortization, acquisition-related expenses and sales tax expense accrual and other G&A expenses (income). Non-GAAP net income (loss) represents net loss calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, amortization, sales tax expense accrual and other G&A expenses (income), amortization of debt discount and debt issuance costs and acquisition-related expenses and non-operating foreign exchange expenses (income) and unrealized gain on equity investments and provisions for income tax effects related to non-GAAP adjustments. Non-GAAP net income (loss) per share represents non-GAAP net income (loss) divided by the weighted average number of shares used in computing GAAP loss per share. Free cash flow represents net cash provided by (used in) operating activities less capital expenditures. Free cash flow, as adjusted, represents free cash flow further adjusted to exclude capital expenditures associated with our new headquarters. Non-GAAP cost of revenue represents cost of revenue calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, acquisition-related expenses and amortization. Non-GAAP R&D expenses represent R&D expenses calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, acquisition-related expenses and amortization. Non-GAAP S&M expenses represent S&M expenses calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, acquisition-related expenses and amortization. Non-GAAP G&A expenses represent G&A expenses calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, acquisition-related expenses and amortization, Non-GAAP operating expenses represent operating expenses calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, acquisition-related expenses and amortization. Non-GAAP financial expense represents financial expense calculated in accordance with GAAP as adjusted for unrealized gains of equity investments, amortization of debt discount and debt issuance costs and non-operating foreign exchange expenses. Non-GAAP tax expense represents tax expense calculated in accordance with GAAP as adjusted for provisions for income tax effects related to non-GAAP adjustments.

The presentation of this financial information is not intended to be considered in isolation or as a substitute for, or superior to, the financial information prepared and presented in accordance with GAAP. The Company uses these non-GAAP financial measures for financial and operational decision making and as a means to evaluate period-to-period comparisons. The Company believes that these measures provide useful information about operating results, enhance the overall understanding of past financial performance and future prospects, and allow for greater transparency with respect to key metrics used by management in its financial and operational decision making.

For more information on the non-GAAP financial measures, please see the reconciliation tables provided below. The accompanying tables have more details on the GAAP financial measures that are most directly comparable to non-GAAP financial measures and the related reconciliations between these financial measures. The Company is unable to provide reconciliations of free cash flow, free cash flow, as adjusted, cumulative cohort collections, non-GAAP gross margin, and non-GAAP tax expense to their most directly comparable GAAP financial measures on a forward-looking basis without unreasonable effort because items that impact those GAAP financial measures are out of the Company's control and/or cannot be reasonably predicted. Such information may have a significant, and potentially unpredictable, impact on our future financial results.

Wix also uses Creative Subscriptions Annualized Recurring Revenue (ARR) as a key operating metric. Creative Subscriptions ARR is calculated as Creative Subscriptions Monthly Recurring Revenue (MRR) multiplied by 12. Creative Subscriptions MRR is calculated as the total of (i) all active Creative Subscriptions in effect on the last day of the period, multiplied by the monthly revenue of such Creative Subscriptions, other than domain registrations; (ii) the average revenue per month from domain registrations; (iii) monthly revenue from partnership agreements. Finally, Wix discusses GPV. GPV includes the total value, in US dollars, of transactions facilitated by our platform.



#### Safe Harbor

#### **Forward-Looking Statements**

This document contains forward-looking statements, within the meaning of the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 that involve risks and uncertainties. Such forward-looking statements may include projections regarding our future performance, including, but not limited to revenue, collections and free cash flow, and may be identified by words like "anticipate," "assume," "believe," "aim," "forecast," "indication," "continue," "could," "estimate," "expect," "intend," "may," "plan," "potential," "predict," "project," "outlook," "future," "will," "seek" and similar terms or phrases. The forward-looking statements contained in this document, including the annual and quarterly guidance, are based on management's current expectations, which are subject to uncertainty, risks and changes in circumstances that are difficult to predict and many of which are outside of our control. Important factors that could cause our actual results to differ materially from those indicated in the forward-looking statements include, among others, our ability to attract and retain registered users and generate new premium subscriptions; our ability to increase the revenue we derive from the sale of premium subscriptions and business solutions through our partners; our expectation that new products and developments, including third-party products offered within our platform, will receive customer acceptance and satisfaction, including the growth in market adoption of our online commerce solutions; our assumption that longterm agreements with partners will become a more significant part of our business in the future and that the expected accounts receivable from such long term partners agreement will ultimately be received; our assumption that historical user behavior can be extrapolated to predict future user behavior; our prediction of the future revenues generated by our user cohorts and our ability to maintain and increase such revenue growth; our ability to maintain and enhance our brand and reputation; our ability to attract and retain qualified employees and key personnel; our ability to enter into new markets and attract new customer demographics, including new partners; our expectation that our products created for markets outside of North America will continue to generate growth in those markets; the impact of fluctuations in foreign currency exchange rates on our business; our ability to effectively execute our initiatives to scale and improve our user support function through our Customer Care team, and thereby increase user retention, user engagement and sales; the integration and performance of acquisitions; risks relating to the repurchase of our ordinary shares and/or Convertible Notes pursuant to our repurchase plan; our ability to successfully localize our products, including by making our product, support and communication channels available in additional languages and to expand our payment infrastructure to transact in additional local currencies and accept additional payment methods; our ability to effectively manage the growth of our infrastructure; the impact on our business and operations of the COVID-19 pandemic, including uncertainty relating to expected consumer dynamics after the COVID-19 pandemic subsides and the anticipated GPV on our platform, the effectiveness of government policies, vaccine administration rates and other factors; changes to technologies used in our solutions; any regulatory investigations or litigation; our expectations regarding changes in our cost of revenues and our operating expenses on an absolute basis and as a percentage of our revenues; changes in the global, national, regional or local economic, business, competitive, market, and regulatory landscape, including as a result of COVID-19; our planned level of capital expenditures and our belief that our existing cash and cash from operations will be sufficient to fund our operations for at least the next 12 months and other factors discussed under the heading "Risk Factors" in the Company's 2020 annual report on Form 20-F filed with the Securities and Exchange Commission on March 25, 2021. Any forward-looking statement made by us in this press release speaks only as of the date hereof. Factors or events that could cause our actual results to differ may emerge from time to time, and it is not possible for us to predict all of them. We undertake no obligation to publicly update any forward-looking statements, whether as a result of new information, future developments or otherwise.

#### **Company overview**

WiX

Total registered users<sup>1</sup>

>210M

New premium subscriptions from free traffic sources <sup>2</sup>

>50%

Expected future collections over next 10 years from existing cohorts

\$15.0B

Employees <sup>1</sup>

>5,600

Creative Subscriptions Annual Recurring Revenue <sup>1</sup>

>\$967M

Languages

20

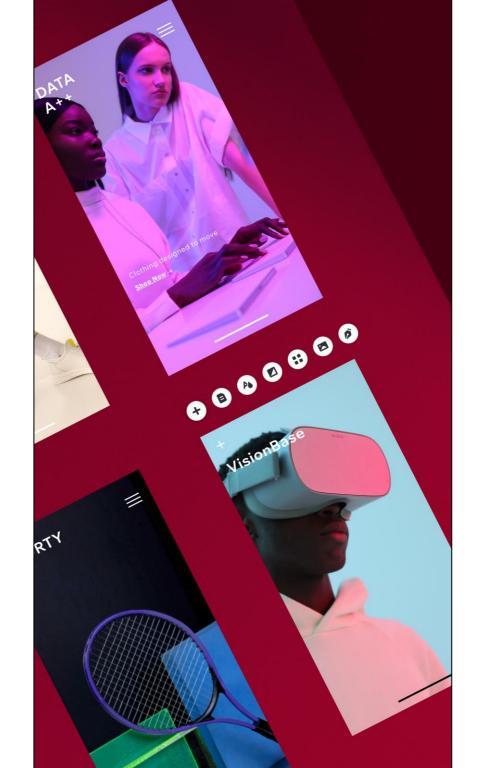
% of revenue from outside North America <sup>1,3</sup>

42%

<sup>&</sup>lt;sup>1</sup>As of June 30, 2021 <sup>2</sup>Quarterly average over the last four quarters <sup>3</sup>Q2'21 Revenue by Geography based on constant FX rates from Q2'20

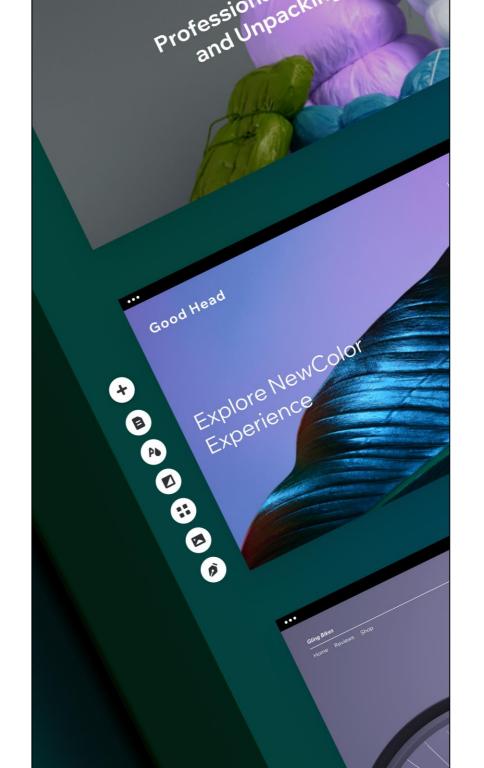
**Our Vision** 

# Where any business, community or person can create their dreams online.



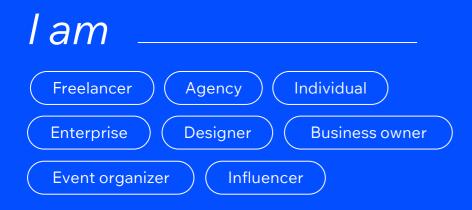
We believe that Wix is becoming the primary platform for every type of online presence around the world.

Our goal is to offer products and services that are simply the best option for *any type of user* and for *any type of business*.



#### Any Type of User



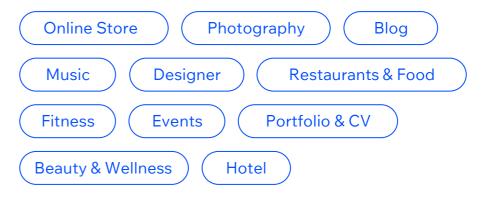




#### **Any Type of Business**

WiX

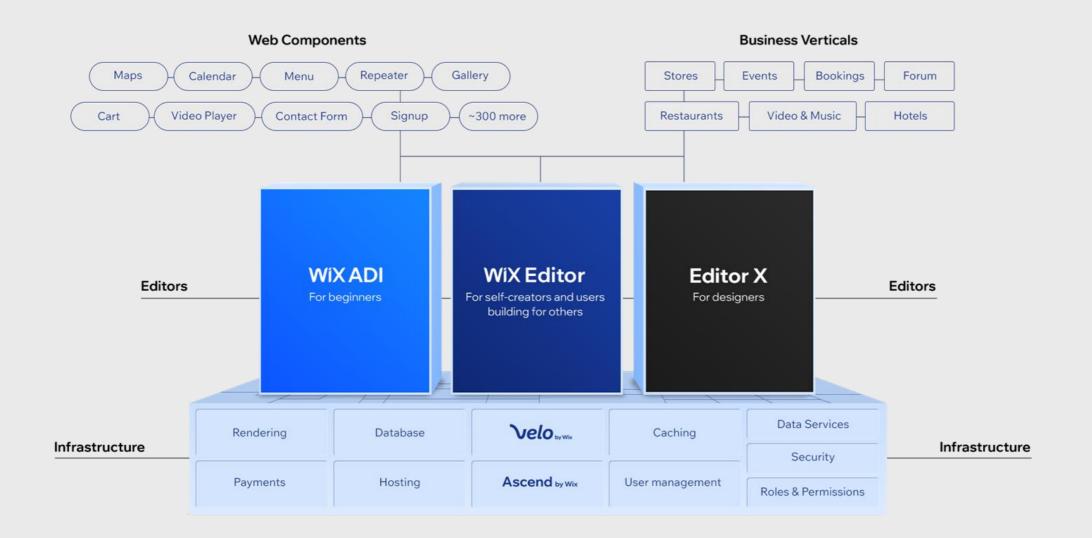
What kind of website do you want to create?



#### The Wix Platform Evolved into Full Operating System

WiX

Our architecture enables rapid development of new components and verticals on top of our Editors and cloud infrastructure



#### Horizontal Approach to Online Commerce

The Wix eCommerce Platform is a comprehensive approach, providing solutions for any type of business

**WiX** Stores Cart Shipping Wix Payments Loyalty Checkout **Fullfillment** Wix POS Gift Cards **WiX** Fitness Scheduling Logistics Currency Coupons WiX Events Order Management Delivery Tax calculations Analytics **WiX** Restaurants **WiX Editor** WIXADI **Editor X** For self-creators and For designers For beginners users building for others **WiX** Hotels Velo by Wix **WiX** Bookings Wix infrastructure



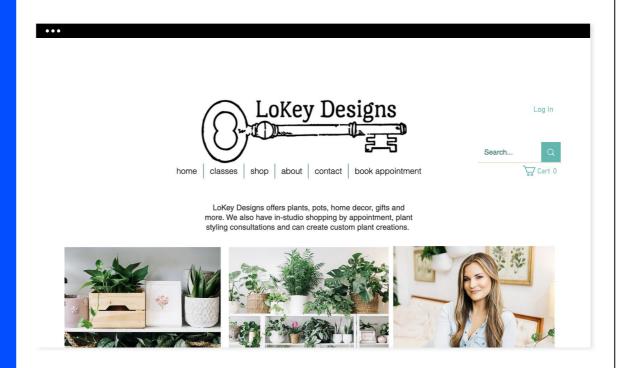
#### **Commerce Profile**

#### **LoKey Designs**

www.lokeydesigns.com

- Plants & home decor shop from Missouri, USA
- Offers online shopping on a Wix website, and offline shopping in a physical store
- Started using our POS system -- very satisfied from the experience
- Also using our Bookings service for private consultation sessions and planting classes





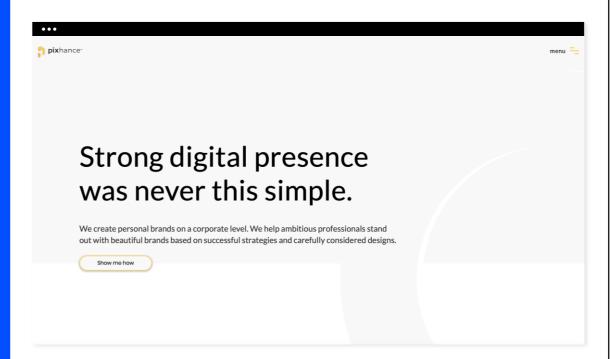
#### **Agency Profile**

#### **Pixhance**

www.pixhance.com

- A Personal Branding Agency from Israel
- Using Editor X exclusively for the past 14 months
- State that "Editor X was a gamechanger" for their agency
- "Becoming a Wix partner was one of the best decisions we made"





## Building Solutions for Significant Opportunities

Strong testament to Wix's best in class technology platform for online presence creation

- Wix to replace Vistaprint's existing in-house solution for both self creators and designers on 99designs, Vistaprint's global creative platform for freelance designers
- Groundbreaking technology integration combines Vistaprint's customization platform with Wix's leading SaaS technology
- Wix to power the creation and management of websites and related products for Vistaprint customers
- Partnership expected to deliver hundreds of thousands of new subscriptions to Wix within five years. Additionally, existing sites built using Vistaprint's solutions will migrate to Wix
- Puts Wix one step closer to north star goal of becoming the primary platform for online creation globally



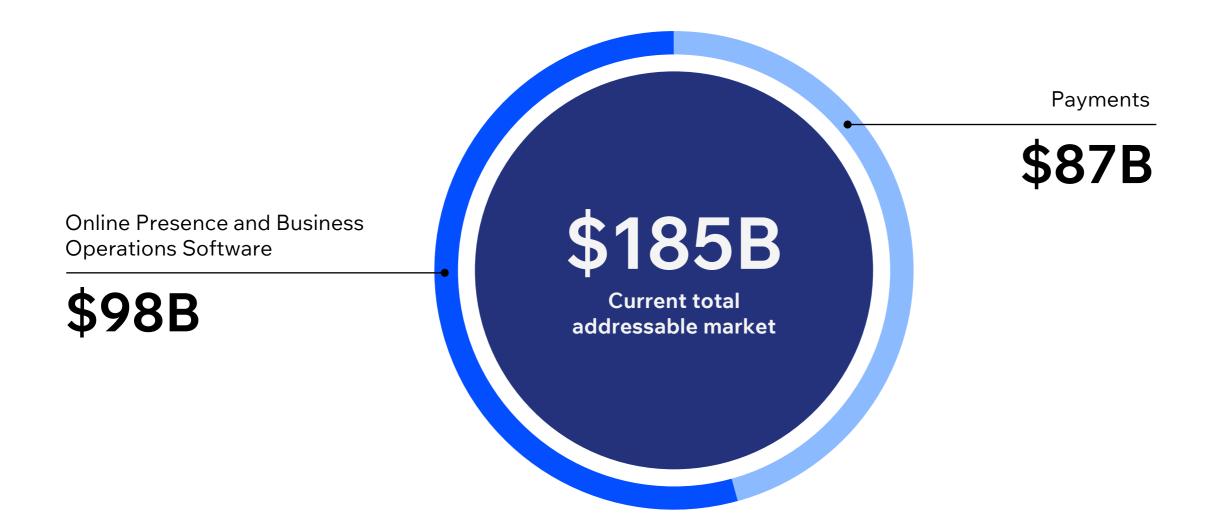
"We selected Wix to be our preferred partner because of their product innovation and technology advantage to offer the best to our customers, and this combined experience with Vistaprint and Wix will ensure small business owners have everything they need to put their best foot forward."

Robert Keane CEO, Vistaprint

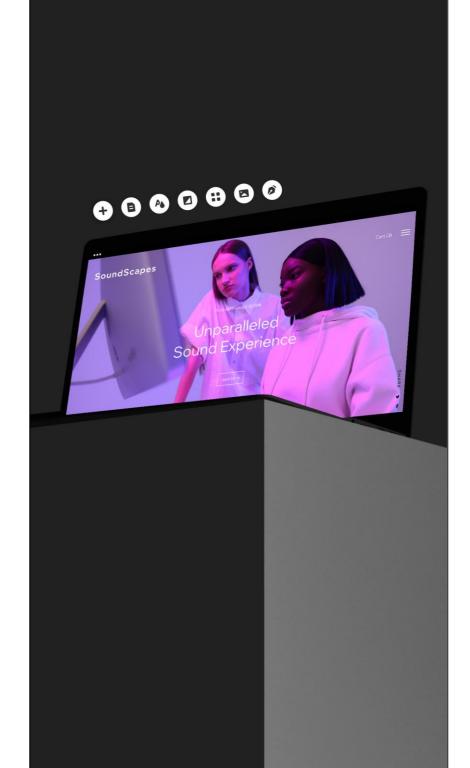
## History of Continuous Innovation & Growth Initiatives

| Ī | – <b>2015</b>                 | <b>- 2016</b>             | – <b>2017</b>                | <b>2018</b>            | - <b>2019</b>               | _ <b>2020</b>                 | - <b>2021</b>                                     |
|---|-------------------------------|---------------------------|------------------------------|------------------------|-----------------------------|-------------------------------|---------------------------------------------------|
|   | New <b>WíX</b> Editor         | <b>WiX</b> App Market 2.0 | <b>WiX</b> Photography       | <b>WiX</b> Answers     | Ascend                      | Editor X                      | Spaces by <b>WíX</b>                              |
|   | <b>WiX</b> Stores on <b>f</b> | <b>WiX</b> Bookings       | <b>WiX</b> App               | <b>WiX</b> Marketplace | <b>WiX</b> Payments         | <b>WiX</b> Bookings APIs      | Accessibility Wizard Editor X collaboration tools |
|   | <b>WiX</b> Music              | <b>WiX</b> ADI            | <b>WiX</b> Events            | <b>WiX</b> Logo Maker  | <b>WiX</b> Fitness          | WiXPOS                        | Rise.ai acquisition                               |
|   | Automations 🗲                 | <b>WiX</b> Restaurants    | <b>WiX</b> SEO Wiz           | <b>WiX</b> Forum       | <b>WiX</b> Partners Program | Expanded <b>WiX</b> eCommerce | SpeedETab acquisition                             |
|   | Email Marketing               | <b>WiX</b> Engage         | <b>WiX</b> Blog              | <b>WiX</b> Video       | Paid Ad Campaigns           | Wix Madefor                   | Dine by <b>WiX</b>                                |
|   | Get Subscribers 🔎             | <b>WiX</b> Home           | <b>WiX</b> ArtStore          | `Velo₁                 | Customer Care expansion     | Zoom integration              | Branded App by <b>WiX</b>                         |
|   |                               | Invoices 🙎                | <b>WiX</b> + <b>■</b> Square | Mobile Site Builder    | Channel Partnerships        | InkFrog acquisition           | Modalyst acquisition                              |
|   |                               |                           |                              |                        |                             |                               |                                                   |

#### **Building Solutions for Significant Opportunities**



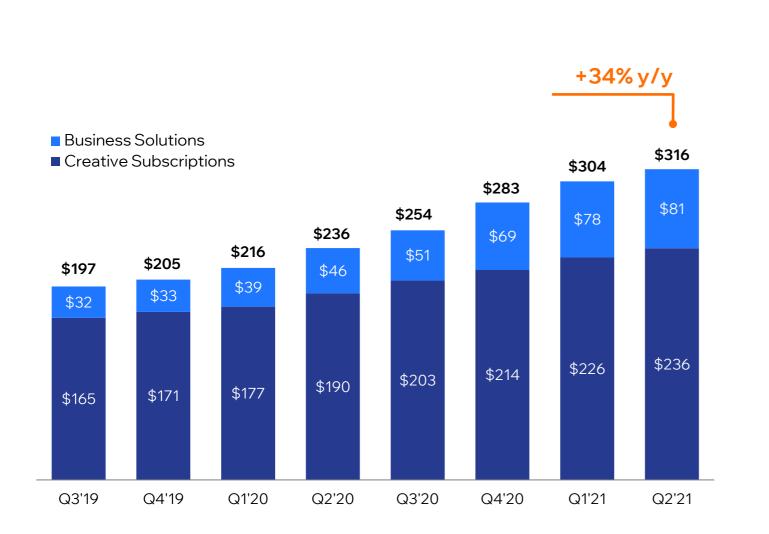
# Financial Overview and Update

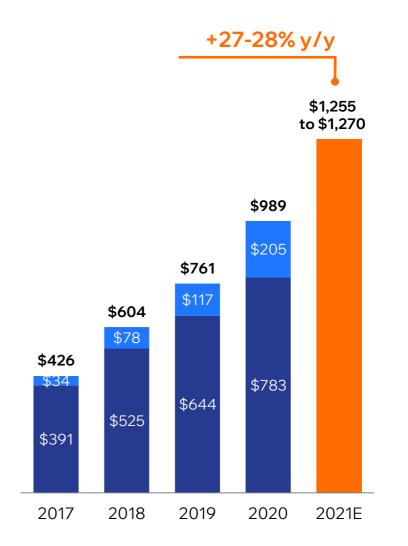


#### **Consistent Incremental Revenue Growth**

WiX

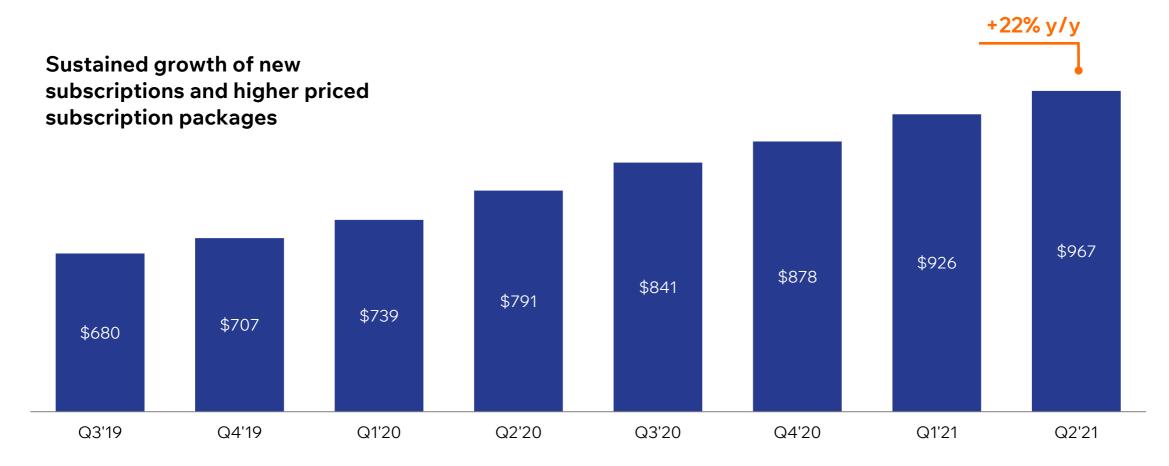
Revenue (\$ Millions)





## Consistent Creative Subscriptions ARR Expansion

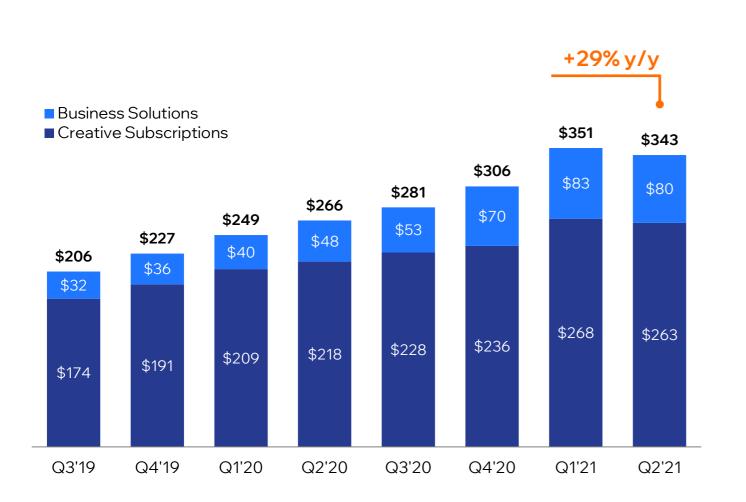
(\$ Millions)



Note: Creative Subscriptions Annualized Recurring Revenue (ARR) is calculated as Monthly Recurring Revenue (MRR) multiplied by 12. MRR is calculated as the total of (i) all active Creative Subscriptions in effect on the last day of the period, multiplied by the monthly revenue of such Creative Subscriptions, other than domain registrations; (ii) the average revenue per month from domain registrations; (iii) monthly revenue from partnership agreements

#### **Strong Collections Growth**

Collections (\$ Millions)

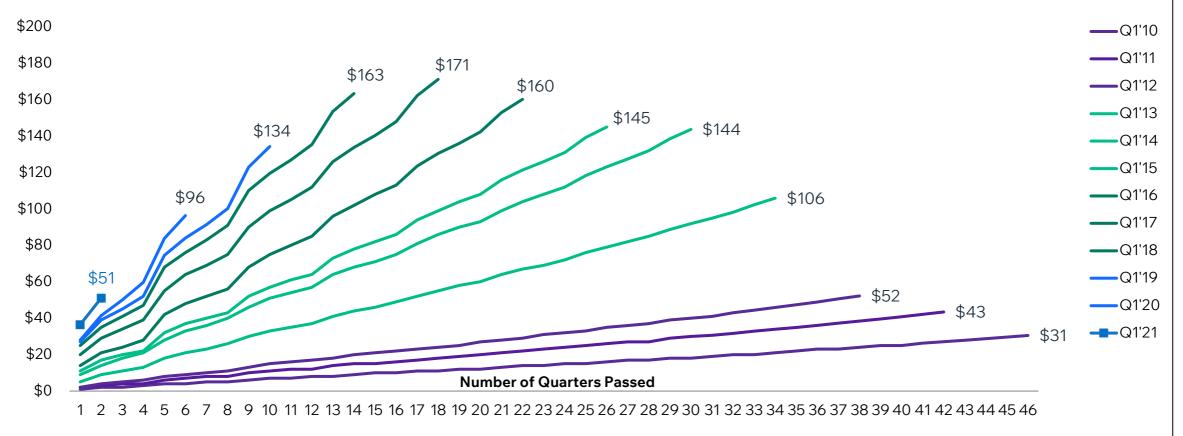




#### Increasing Monetization of User Cohorts

Cumulative Collections from Q1 User Cohorts (\$ Millions)

Innovation and product offering enhancements driving higher monetization and sustained user cohort collections growth with older cohorts maintaining y/y growth momentum



#### **Efficient Marketing Based on TROI**

One Time Marketing, Ongoing Collections

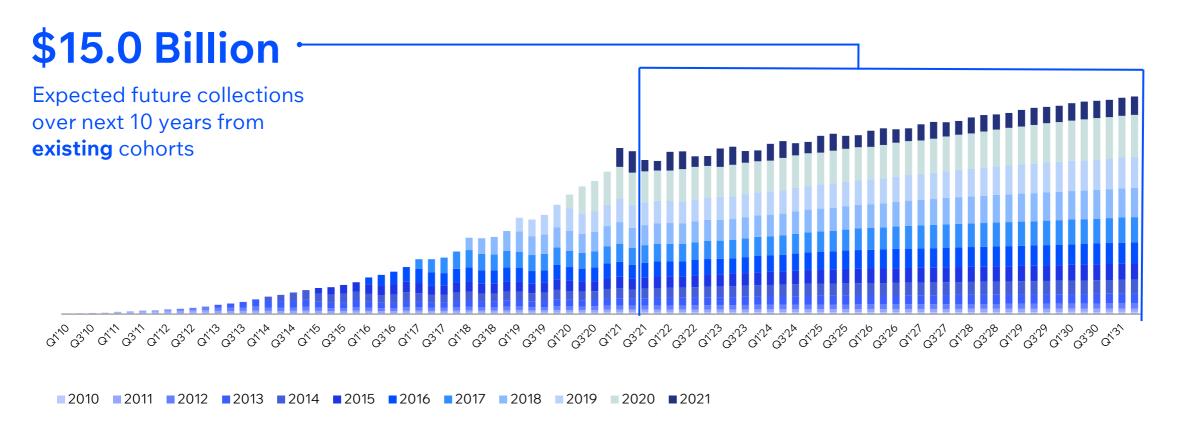


Note: Data as of June 30, 2021; TROI is Time to Return On (Marketing) Investment. We define this metric as the time it takes to collect dollars from new premium subscriptions acquired in a cohort to equal dollars spent on direct acquisition marketing costs in the same cohort. Numbers are rounded to the nearest million. Marketing cost includes marketing costs associated with the acquisition of users. Cohort Collections do not include collections from users coming from the Wix Logo Maker funnel or collections from channel partnerships, DeviantArt and Wix Answers.



### **Existing Cohorts are a Growing Source of Future Collections**

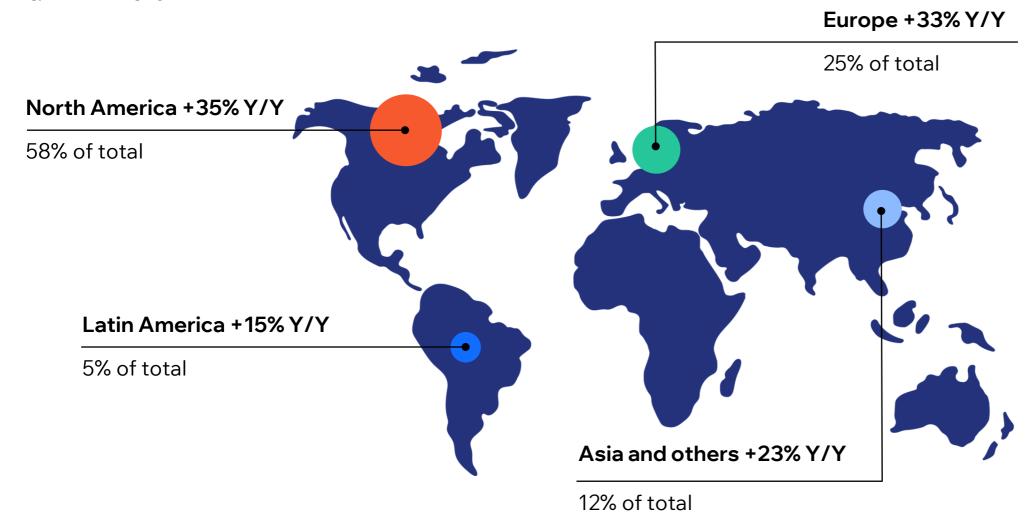
Actual and Potential Future Collections From Q1'10 - Q2'21 Cohorts





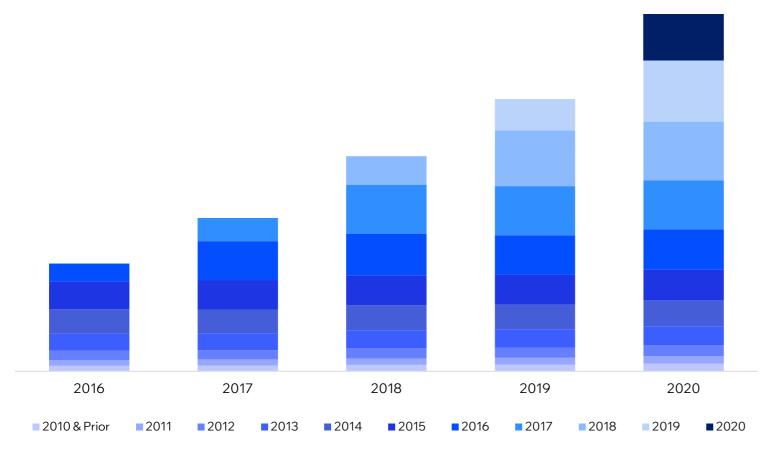
#### **Broad Geographic Reach**

FX-Neutral Revenue by Geography (% of total) and Q2'21 Y/Y Growth



#### **Increasing Revenue Retention**

Annual Net Revenue Retention Rate



## +113% Net Revenue Retention

Cohort revenue retention bolstered by compounding growth from online commerce users

Note: We calculate our Annual Net Revenue Retention Rate at the end of a base year (e.g., Dec 31, 2020), by identifying all of the registered users on our platform as of the end of the prior year (e.g., Dec 31, 2019) and then dividing the total revenue generated by that cohort of registered users at the end of the base year by the total revenue generated by same cohorts of registered users at the end of the prior year. The quotient obtained from this calculation is the Annual Net Revenue Retention Rate. The Annual Net Revenue Retention Rate excludes revenue from channel partnerships, DeviantArt and Wix Answers

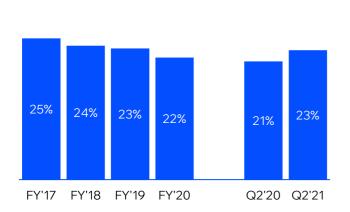


#### **Solid Operating Leverage**

Expenses as a % of Collections

#### R&D

Investments in product development generating positive returns



#### S&M

Invested in growth as demand increased



#### G&A

Efficient operations



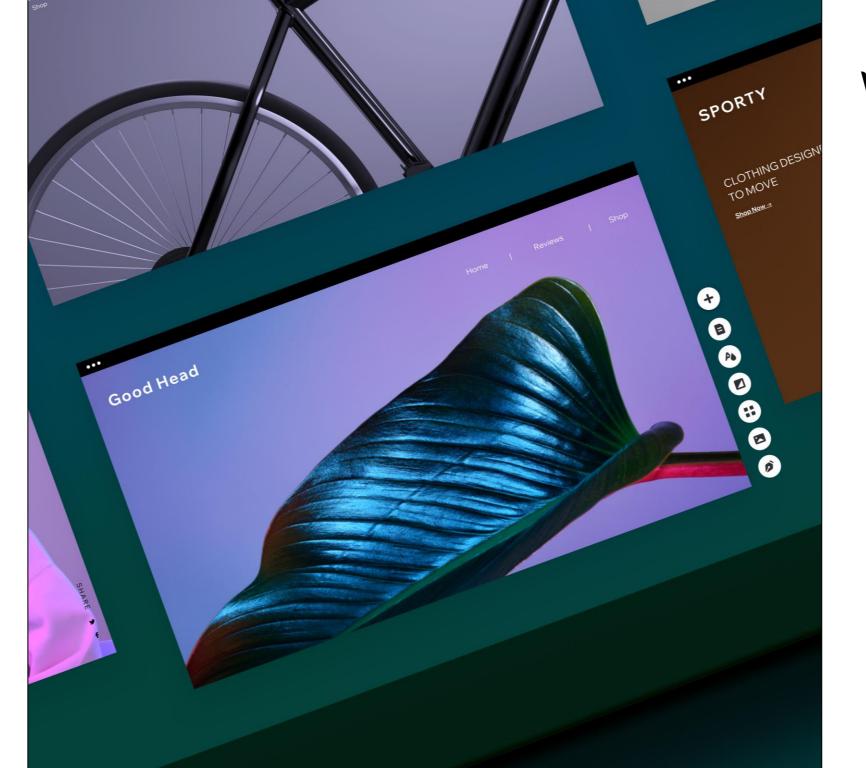
## Investing in Growth Through Building the Best Option For Any Type of User and Business

#### WiX

| Improving and enhancing the Editors on an ongoing basis  Building awareness of Editor X and benefits for Partners  Expanding Account Managers globally | Best Option for Any Type of Business                       |  |  |  |  |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|--|--|--|--|--|
| mproving and enhancing the Editors on an ongoing basis  Building awareness of Editor X and benefits for Partners                                       | Adding vertical solutions for the online commerce platform |  |  |  |  |  |
| <u> </u>                                                                                                                                               | Developing features and tools to increase business success |  |  |  |  |  |
| Expanding Account Managers globally                                                                                                                    | Expanding Wix Payments                                     |  |  |  |  |  |

Expanding and optimizing Customer Care

### Appendix



#### WiX

## Reconciliation of GAAP to Non-GAAP Financial Measures

|                                    | 2019      |           | 2020      |           |           |           |  | 20        | 21        | 2017      | 2018      | 2019      | 2020          |
|------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|--|-----------|-----------|-----------|-----------|-----------|---------------|
| in 000s                            | Q3        | Q4        | Q1        | Q2        | Q3        | Q4        |  | Q1        | Q2        | FY        | FY        | FY        | FY            |
| Revenues                           | \$196,791 | \$204,588 | \$215,987 | \$236,059 | \$254,180 | \$282,534 |  | \$304,112 | \$316,406 | \$425,636 | \$603,704 | \$761,088 | \$988,760     |
| Change in deferred revenues        | \$9,069   | \$22,095  | \$32,871  | \$29,792  | \$26,761  | \$23,847  |  | \$43,622  | \$21,810  | \$58,353  | \$54,681  | \$71,397  | \$113,271     |
| Change in unbilled obligations     | NM        | NM        | NM        | NM        | NM        | NM        |  | \$3,375   | \$4,645   | NM        | NM        | NM        | NM            |
| Collections                        | \$205,860 | \$226,683 | \$248,858 | \$265,851 | \$280,941 | \$306,381 |  | \$351,109 | \$342,861 | \$483,989 | \$658,385 | \$832,485 | \$1,102,031   |
|                                    | 20        | )19       |           |           | 2020      |           |  | 20        | 21        | 2017      | 2018      | 2019      | 2020          |
| in 000s                            | Q3        | Q4        | Q1        | Q2        | Q3        | Q4        |  | Q1        | Q2        | FY        | FY        | FY        | FY            |
| Creative Subscriptions Revenues    | \$164,761 | \$171,355 | \$176,546 | \$190,169 | \$202,996 | \$213,745 |  | \$226,436 | \$235,891 | \$391,347 | \$525,350 | \$644,491 | \$783,456     |
| Change in deferred revenues        | \$8,810   | \$19,450  | \$32,251  | \$27,527  | \$25,331  | \$22,675  |  | \$38,248  | \$22,509  | \$57,778  | \$54,769  | \$67,272  | \$107,784     |
| Change in unbilled obligations     | NM        | NM        | NM        | NM        | NM        | NM        |  | \$3,375   | \$4,645   | NM        | NM        | NM        | NM            |
| Creative Subscriptions Collections | \$173,571 | \$190,805 | \$208,797 | \$217,696 | \$228,327 | \$236,420 |  | \$268,059 | \$263,045 | \$449,125 | \$580,119 | \$711,763 | \$891,24<br>0 |
|                                    | 20        | )19       |           | 2020      |           | 20        |  | 21        | 2017      | 2018      | 2019      | 2020      |               |
| in 000s                            | Q3        | Q4        | Q1        | Q2        | Q3        | Q4        |  | Q1        | Q2        | FY        | FY        | FY        | FY            |
| Business Solutions Revenues        | \$32,030  | \$33,233  | \$39,441  | \$45,890  | \$51,184  | \$68,789  |  | \$77,676  | \$80,515  | \$34,289  | \$78,354  | \$116,597 | \$205,304     |
| Change in deferred revenues        | \$259     | \$2,645   | \$620     | \$2,265   | \$1,430   | \$1,172   |  | \$5,374   | \$(699)   | \$575     | \$(88)    | \$4,125   | \$5,487       |
| Business Solutions Collections     | \$32,289  | \$35,878  | \$40,061  | \$48,155  | \$52,614  | \$69,961  |  | \$83,050  | \$79,816  | \$34,864  | \$78,266  | \$120,722 | \$210,791     |

Note: Numbers may not add due to rounding.

## Reconciliation of GAAP to Non-GAAP Financial Measures

in millions

Cumulative Cohort Revenue

Cumulative Cohort change in deferred revenues

Cumulative Cohort Collections

| Q1'10 | Q1'11 | Q1'12 | Q1'13 | Q1'14 | Q1'15 | Q1'16 | Q1'17 | Q1'18 | Q1'19 | Q1'20 | Q1'21 |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| \$30  | \$41  | \$50  | \$101 | \$136 | \$136 | \$148 | \$156 | \$145 | \$112 | \$72  | \$25  |
| \$1   | \$2   | \$2   | \$5   | \$8   | \$9   | \$12  | \$15  | \$18  | \$22  | \$24  | \$26  |
| \$31  | \$43  | \$52  | \$106 | \$144 | \$145 | \$160 | \$171 | \$163 | \$134 | \$96  | \$51  |