

BACKGROUND

IT teams are finding it increasingly challenging to manage a workforce that transitions between the home and office. This can lead to a difficult print experience for users that is not secure and hard to track.

In this use case we discuss a common IT challenge that is heightened by hybrid working, the solution to this challenge, and benefits IT and end-users will experience as a result.

CHALLENGE

Growing numbers of distributed networked devices have made it increasingly difficult for one IT department to manage their IT ecosystem. More business deals are being closed and contracts are constantly being printed by the sales team – both inside and out of the office.

With sensitive customer data constantly in transit and limited visibility into how teams are printing, IT is finding it difficult to provide a print environment that is both secure and easy for users to print from wherever they are.

SOLUTION

Having an easy to deploy print solution that provides secure printing from home and the office will make things much easier, and HP Secure Print and Insights¹ does exactly that.

The solution simplifies the company's print infrastructure with cloud-native architecture that supports zero-trust and internet-only environments, eliminating the need for IT to manage on-premise servers, print queues, and print drivers.

Now, staff can submit print jobs from their desktops or mobile devices, whether they're in the office or on the go. Print jobs are held in an encrypted queue on the desktop or in the cloud until users securely release the job with user authentication at the device or by using the HP Secure Print¹ mobile application.

Managing the fleet is also easier for IT — with comprehensive analytics from dashboards that track where and how print is produced. With visibility into print costs and its environmental impact across the enterprise, HP Secure Print and Insights¹ enables continual optimization of the print environment.

BENEFITS

HP Secure Print and Insights¹ delivers simple, convenient, and secure printing to end-users no matter where they are — giving IT teams one less thing to worry about while helping organizations stay focused on achieving its business goals.

Because it's cloud native, secure, and scalable, HP Secure Print and Insights¹ provides a seamless print experience that's designed for the hybrid workforce of today.





Contact a HP Managed Print Service representative or visit hp.com/secureprint



Reference

Secure Print works with most network-connected printers and MFPs. On-device authentication requires HP FutureSmart firmware 4.8 or newer.

Supported card readers include X3D03A (HP USB Universal Card Reader) and Y7C05A (HP HIP2 Keystroke Reader). Internet connection required for some functionality. For more information, see hp.com/secureprint