

# Trust HP to strengthen your cyber resilience

## HP Print Security Services for government

Let credentialed HP cybersecurity experts assess your vulnerabilities and then help you develop and execute a comprehensive plan rooted in zero-trust principles to fit your agency's unique remote, distributed, traditional, or hybrid environment.

## Stay ahead of evolving threats

Hybrid work has created more targets for increasingly sophisticated cyberattacks against government agencies, and IT needs cybersecurity specialists who will be vigilant on their behalf.

HP Wolf Enterprise Security fiercely defends your network with layered security defenses from hardware to software to services. The world's most secure printers<sup>1</sup> provide extensive security from startup protection to ongoing detection. Thwart and automatically recover—saving time and effort for your IT team.

HP Print Security Services offers the most comprehensive zero-trust print framework<sup>1</sup> with modern authentication and access control, policy-base configuration, strong data protection, and active monitoring tools that can remediate anomalies in real time.



## HP offers the world's most secure printers<sup>1</sup>

Further remove the burden of print security from IT by letting HP help secure your print environment and strengthen your cyber resilience so you can confidently achieve your agency's goals. HP allows you to build a security-first culture within your agency's unique environment—whether that's a traditional office, distributed offices, or a hybrid work environment.



Credentialed HP cybersecurity experts work with you to provide the following services:

## ● DESIGN: ONE-TIME SERVICE



### Print Security Advisory Service

Assess and recommend

- ✓ Asses your print security risks and vulnerabilities
- ✓ Build a comprehensive print security policy rooted in zero-trust principles based on your agency needs and best practices
- ✓ Create a detailed roadmap of process and technology recommendations and priorities

## ● TRANSITION: ONE-TIME SERVICE



### Print Security Implementation Service<sup>2</sup>

Implement recommendations

- ✓ Take the burden off IT
- ✓ Let HP Technical Consultants implement recommendations for:
  - Device hardening and configuration
  - Policy setting
  - Certificate deployment

## ● MANAGE: RECURRING SERVICES



### Print Security Retainer Service

Reassess and align to best practices

- ✓ Reassess your print environment and address your priorities
- ✓ Highlight your progress and challenges in meeting compliance requirements
- ✓ Provide ongoing advice and guidance to address constantly evolving threats



### Print Security Governance and Compliance Service<sup>2</sup>

Maintain and monitor

- ✓ Address unremediated devices to ensure fleetwide compliance
- ✓ Regularly analyze fleet security settings and identify suspicious patterns
- ✓ Produce monthly reports for proof of your regulatory compliance
- ✓ Identify your top five risks

# Protect your devices, data, and documents

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HP Print Security Services—combined with innovative device, data, and document security—can help you protect your fleet, address regulatory compliance requirements, and proactively identify gaps in your defenses. Credentialed HP cybersecurity experts have the experience and knowledge to help you assess your agency's environment, develop and implement a plan, and provide ongoing management.

## What if you could...

- ✓ Document and maintain security controls and procedures for all systems?
- ✓ Closely monitor your print fleet infrastructure for vulnerabilities?
- ✓ Put controls in place to help protect systems from viruses and malicious code?
- ✓ Encrypt sensitive information at rest and in transit?
- ✓ Ensure printer fleet systems are reporting regulatory compliance data?
- ✓ Let your trusted advisor handle print security for your entire fleet?



## Let HP remotely manage your fleet

HP provides zero-trust print security support for your print fleet through these secure, remote services:

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### Firmware Management Service

These scheduled firmware updates can address software bugs, security patches, and engineering improvements.

### Device Password Support & Management

HP manages passwords for HP devices and can remotely lock and unlock control panels for HP maintenance and support.

### Device Decommission Services

Using the embedded web server (EWS), HP securely erases all data on a device's hard disk drive at the end of an applicable Device Term or for an exchange.

### Device Configuration Management

Establish or re-establish device settings.

### HP Pull Print Administration

Consult and manage pull printing to ensure compliance and improve workflows.

### Software Solution Configuration Management

Reconfigure HP Software Solutions when necessary for device changes or updates.

## WHAT DO I RECEIVE WITH THE PRINT SECURITY ADVISORY SERVICE?

Approximately four weeks after an assessment and presentation of initial findings, a final detailed report, a security score, and a thorough recommended action list are sent to the single point of contact, and a closing meeting is scheduled.

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## HOW DO THE SERVICES WORK TOGETHER?

HP's Print Security Services provide end-to-end assistance through an initial risk assessment, recommendations, and a roadmap. HP applies the recommendations with the Implementation Service and manages your fleet compliance over time with the Governance and Compliance Service.<sup>2</sup> The Retainer Service provides flexible, ongoing assistance from a credentialed HP cybersecurity professional.

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## CAN HP HELP SOLVE COMPLIANCE ISSUES DUE TO CHANGING GOVERNMENT REGULATIONS?

HP's Retainer Service uses industry and government regulations to assess your print security and recommend changes. The Governance and Compliance Service leverages HP Security Manager to provide the reporting that proves your fleet complies with your organization's security policies.

**Talk to your Client Manager and/or Solution Specialist to learn about the services and take the next steps**

**LEARN MORE AT [HP.COM/GO/SECUREMPPS](https://hp.com/go/securempps)**



HP WOLF SECURITY

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP product.

<sup>1</sup> HP's most advanced embedded security features are available on HP Enterprise and HP Managed devices with HP FutureSmart firmware 4.5 or above. Claim based on HP review of published features as of February 2023 of competitive in-class printers. Only HP offers a combination of security features to automatically detect, stop, and recover from attacks with a self-healing reboot, in alignment with NIST SP 800-193 guidelines for device cyber resiliency. For a list of compatible products, visit [hp.com/go/PrintersThatProtect](https://hp.com/go/PrintersThatProtect). For more information, visit [hp.com/go/PrinterSecurityClaims](https://hp.com/go/PrinterSecurityClaims)

<sup>2</sup> The Print Security Implementation Service and the Print Security Governance and Compliance Service require an on-premises installation of HP Security Manager. For more information, visit [hp.com/go/securitymanager](https://hp.com/go/securitymanager)