

Xtra Pass

The subscription to the Internet Plan (“Xtra Pass”) for the Internet Service for Xpax (“Internet Service”) shall be subject to and shall be read together with the general terms and conditions and the specific terms and conditions herein.

1. Eligibility

The Xtra Pass in the table below shall be applicable to all Celcom’s prepaid customers (“Customers”).

2. Subscription

	DAILY	WEEKLY		MONTHLY
Price	RM4	RM9	RM12	RM36
Data Quota	3GB	1.5GB	3.5GB	7.5GB
IDD Credit	RM2	RM6	RM10	RM18
Late Night Video Walla [1am-7am]	-	*2GB daily	*2GB daily	2GB daily
Validity	24 Hours	7 Days	7 Days	30 Days

3.

*Limited time offer only

- a. Customers may subscribe to any of the following Xtra Pass:
- b. Customers can subscribe to any of the respective Xtra Pass via any of the following manners (“Subscription”):
 - i. USSD menu by dialing *141*3# and follow the instructions therein;
or
 - ii. Over the counter (Celcom bluecube outlet & Celcom authorized dealer); or
 - iii. Over the phone via 1111
 - iv. [Celcom Life App](#)
- c. Upon each successful Subscription to the Xtra Pass, Customers shall receive an SMS notification from Celcom notifying Customers of the offerings.

4. Subject to Clause 2 (a) above:

- i. In the event where the Customer’s account is within the period of fifty (50) days after the expiry of the validity period (“Grace Period”), they shall not

- be able to use the Internet Service unless they perform a reload transaction.
- ii. Customers can also check the validity period or balance of the Internet quota via [Celcom Life App](#) or USSD menu by dialing *141*3*5# or SMS text MAX STATUS to 28882 directly from their mobile phone
 - iii. Customers are allowed to have multiple Subscriptions before the expiry of the validity period of the existing Xtra Pass (“Existing Xtra Pass”). If Customers choose to subscribe to another Xtra Pass (“New Xtra Pass”) before the expiry of the Existing Xtra Pass, the validity period of the multiple Subscriptions shall follow the validity period of the New Xtra Pass. Any unused data from the Existing Xtra Pass shall be stacked with the New Xtra Pass and shall not be forfeited.
 - iv. Customers shall receive a notification upon reaching the maximum limit of the volume quota.
 - v. Once Customers have fully utilized the Internet quota, their data usage shall be throttled to the speed of 64KBps.
5. Upon expiry of the validity period of the Xtra Pass, the Subscription shall be renewed automatically for all except for Daily Xtra Pass. Customers shall be informed via SMS reminder prior to the auto-renewal to notify them on the option to opt out from the Subscription.
6. Pursuant to the above clause, Customers can opt out from the weekly and/or monthly Subscription via [Celcom Life App](#) or USSD menu by dialing *141*3*6#.
7. If Customer’s account is under the Grace Period, the auto-renewal shall not be applicable for them until they perform a reload transaction.
8. **Data Rollover™**
- a. In the event of multiple Subscriptions, the remaining quota for Existing Xtra Pass will be stacked together with the New Xtra Pass’s quota with the condition that the Customers have successfully subscribe to the New Xtra Pass before the expiry of the Existing Xtra Pass.
 - b. Data Rollover™ feature is available for base Internet quota only. This feature shall not be applicable to other additional data offered in the Xtra Pass.
 - c. The unused IDD Credit shall be forfeited and are not applicable for Data Rollover™.
 - d. The validity period under this Data Rollover™ feature shall be determined by the latest validity period of the latest Subscription of the Xtra Pass.
9. **Late night Video Walla™**
- a. Customers who subscribe to weekly and monthly Xtra Pass will get to enjoy a 1GB or 2GB data quota to access late night Video Walla™ from 1am – 7am daily subject to the validity period of the Xtra Pass.
 - b. Customers’ base Internet data quota will be deducted if customer fully utilize the 1GB or 2GB quota given even tough customer streaming within the duration of late night Video Walla™ time.
 - c. Customer will be given free access to channel but subject to free content provided only.

- d. Customer will enjoy video streaming only at high speed when they access the following partner platforms:
 - i. Iflix
 - ii. Tonton
 - iii. Youtube
 - iv. Astro on the Go
 - v. Dim Sum
 - vi. Daily Motion
 - vii. Mox Digital
- e. The IP whitelist serves traffic for all partner's video streaming services, including but not limited to video functions within the app that consumes data.

10. Fair Usage Policy

Your use of the Service shall be subject to the terms and conditions of [Celcom's Fair Usage Policy](#). Celcom reserves the right to manage your allocated bandwidth including but not limited to reducing your surf speed, suspend or terminate your bandwidth to the internet service in accordance with Celcom's Fair Usage Policy.