

# Xpax<sup>™</sup> Asia Pass

The Xpax Asia Pass plan shall be subject to and shall be read together with the Terms and Conditions of New Xpax - Starter Pack and Terms and Conditions of Xpax IDD Pack.

#### Eligibility

The Xpax Asia Pass plan shall be applicable to all Xpax prepaid customers.

#### Subscription

1. You may subscribe to one (1) or multiple times of the following bundle IDD plan:

Countr ies	ID D Mi ns	FREE IDD Mins using Prefix 1331<00>< country code> <msi SDN&gt; (all day)</msi 	Dom estic Call	Of f- ne t ca II	Intern et	Vali dity	Pri ce	Othe rs	Dial to subscri be
Indone sia	80	20	100 mins local call to same Netw ork (On- net)	PP U	- 1GB High Speed Intern et - 1GB YouTu be - 500M B Iflix	7 days	R M 9	Inter net Add- on RM1 for 1GB/ day (24 hour s)	Dial *141*2 *1*1#
Bangla desh	18 0	-							Dial *141*2 *2*1#



Nepal	20	-			- 1GB Whats App, WeCh at, Twitte r, & IMO			Dial *141*2 *3*1#
Myan mar	15	-						Dial *141*2 *4*1#
Philipp ines	15	-						Dial *141*2 *5*1#
Thaila nd	40							Dial *141*2 *6*1#
India	60	-						Dial *141*2 *7*1#
Vietna m	40	-						Dial *141*2 *8*1#
China	12 0	-						Dial *141*2 *9*1#



2. You will receive an SMS notification to inform you of the successful subscription, upon which you can start to enjoy the Asia Pass Plan.

#### Notes

Customer can do the multiples purchases of this bundle and the freebies will be staked but will expire individually after 7 days from the date of each subscription.

#### Usage

- 1. Customer can check the balance of the subscription via \*141#.
- 2. The validity of the Asia Pass is 7 days from the date of subscription, and will autorenew every 7 days.
- 3. All remain voice and Internet quota will be forfeited upon auto-renew.
- 4. No carry forward of the unused Internet will be applicable for the Asia Pass subscription.
- 5. The priority usage of the Asia Pass subscription is free minutes/high-speed Internet will be utilized first.
- 6. Upon expiry of the Asia Pass subscription, data and call charges will be deducted from the remaining credit (if any), otherwise-:
- 7. For Xpax IDD and New Xpax customers: you will enjoy free basic Internet throttled at 64kbps.
- 8. For other Xpax prepaid plans: prevailing pay per use charges will apply.
- 9. You may be able to experience 4G LTE service with surf speed of up to 75MBps subject to the following conditions:
  - i. you have a USIM;
  - ii. your device is 4G compatible; and
  - iii. Your usage of the Internet service under the Add-On Plan is in an area with 4G network.
- 10. If you do not fulfill the conditions of Clause 9(i, ii & iii) above, you may continue to surf with the following speeds:
  - i. 3G speeds of up to 21MBps; or
  - ii. 2G speeds of up to 384KBps.
- 11. Celcom shall notify you on the expiry status of subscription via SMS.
- 12. Celcom shall notify you on Internet, YouTube, Iflix and combination of WhatsApp, WeChat, Twitter & IMO usage once quota reached 70% and 100% utilization via SMS.
- 13. Once you have fully utilized the Volume Quota, your data usage shall be throttled to a maximum speed of 64Kbps.
- 14. Celcom will be excluded on any claim for any device (or application installed thereon) on any third party lawsuit or proceeding brought against Celcom.

#### FREE IDD Minutes using Prefix 1331

1. You are eligible for an additional 20 IDD minutes if you subscribe to Asia Pass Indonesia.



- 2. You have to dial a prefix **1331<00><country code><MSISDN>** to utilize the additional 20 IDD minutes, only if you subscribe the Asia Pass to Indonesia.
- 3. Celcom shall notify you via SMS once you have reached 100% of the IDD minutes utilization.
- 4. You will be charged at PPU rates once all the IDD minutes are fully utilized.

### Pass Internet Add-on 1GB

- 1. Asia Pass Add-on 1GB is valid for all Prepaid customers with active Asia Pass plan only.
- 2. This plan offers 1GB at RM1 valid for 24hours from the time of subscription.
- 3. You can subscribe to this addon by dialing \*141\*2\*11# or via <u>Celcom Life App</u>.
- 4. Celcom shall notify you via SMS once you have successfully subscribed to this add-on.
- 5. Celcom shall notify you the Internet usage once quota reached 70% and 100% utilization via SMS.

## Things we may do to the Service(s)

We reserve the rights at any time, without being liable to you or any third party, to interrupt, bar, suspend, restrict the Service for such time as we see fit or terminate, discontinue or disconnect the Service if your usage:

- 1. Shows excessive usage or placing unusual burdens on our Network;
- 2. Is for unlawful activities or for suspected fraudulent activities;
- 3. Unusual calling patterns inconsistent with normal, individual plan use, for example, regular calls of short duration or calls to multiple numbers in a short period of time;
- 4. Using our Service(s), minutes, SMS' or data (SIM boxing, bulk SMS service or aggregate minutes) wholesale on our Network
- 5. Is for commercial/non-personal purposes.