

# CYBER SECURITY BREACHES SURVEY 2019

## MEDIUM AND LARGE BUSINESS FINDINGS

**The Cyber Security Breaches Survey is an Official Statistic, measuring how UK organisations approach cyber security, and the impact of breaches.**

This year's survey finds that 60% of medium firms and 61% of large firms have identified breaches or attacks. For large firms, this is lower than in 2018 (when it was 72%), but cyber attacks still cause problems for both medium and large businesses.

- Businesses of this size tend to pay particularly high costs when their defences are breached.
- Among those identifying breaches or attacks, 25% of medium firms and 20% of large firms have these at least once a week.

Directors in 92% of medium firms and 95% of large businesses say cyber security is a high priority. The majority of boards in these businesses are taking positive actions:

- 71% of medium firms and 74% of large firms have a cyber security policy.
- Most boards receive cyber security updates at least monthly, or after every breach (in 57% of medium firms and 58% of large firms).

The vast majority of medium (86%) and large firms (83%) believe the staff dealing with their cyber security have the necessary skills and knowledge.

The proportion offering relevant training is much lower, but has grown. This year, 54% of medium firms and 73% of large firms have sent staff on cyber security training or conferences (vs. 43% and 65% in 2018).

Many could also review their risk management approaches. Only 23% of medium firms and 40% of large firms have taken action towards all of the Government's 10 Steps to Cyber Security.

- For the full results, visit [www.gov.uk/government/collections/cyber-security-breaches-survey](http://www.gov.uk/government/collections/cyber-security-breaches-survey).
- For further cyber security guidance for your business, visit the National Cyber Security Centre website: [www.ncsc.gov.uk](http://www.ncsc.gov.uk).

### Technical note

Ipsos MORI carried out the telephone survey from 10 October to 20 December 2018.

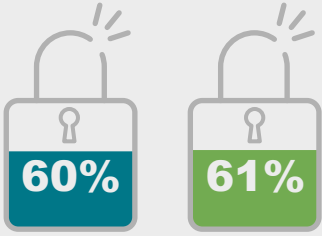
Bases for text and graphics: 281 medium firms with 50 to 249 staff and 207 large firms with 250 or more staff (all excluding agriculture, forestry and fishing businesses); 161 medium firms and 129 large firms that identified breaches or attacks in the last 12 months; 50 medium firms and 43 large firms that lost data or assets after breaches.

Data are weighted to represent UK businesses.



# EXPERIENCE OF BREACHES OR ATTACKS

Key: **MEDIUM BUSINESSES**  
**LARGE BUSINESSES**



of **medium/large** businesses identified breaches or attacks in the last 12 months

**£9,270**  
**£22,700**

is the average (mean) annual cost for **medium/large** businesses that lost data or assets after breaches



Among the **60%/61%** identifying breaches or attacks:



**23%**  
**22%**

lost files or network access



**12%**  
**13%**

had software or systems corrupted or damaged



**10%**  
**12%**

had their website slowed or taken down



was the typical (median) number of breaches identified

# MANAGING CYBER RISKS

**79%/93%**

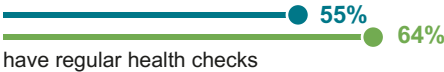
of **medium/large** businesses have taken action to identify cyber risks in the last 12 months



**47%/59%**

have board members with a cyber security brief

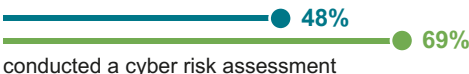
For example among all **medium/large** businesses:



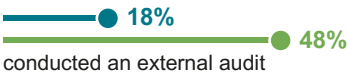
have regular health checks



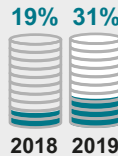
conducted an internal audit



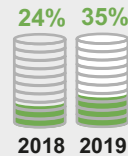
conducted a cyber risk assessment



conducted an external audit



2018 2019



2018 2019

have cyber insurance



2018

vs.



2019

have minimum cyber security standards for suppliers