

BMC Certification Program

Earn Recognition for Your Technical Expertise
on BMC Solutions





Table of Contents

- 04** Why Earn Your Certification?
- 06** What Should I Know?
- 08** Certified Paths
- 10** BMC Certified Policy
- 11** Keep Your Certified Professional Certification Up-To-Date
- 13** Need More Information?

Overview

The BMC Certification Program from Education Services offers participants validation in technical competencies and expertise, so they can effectively plan, deploy, operate, and support BMC solutions.

The program offers credentials through certification testing, and recognizes depth of achievement in areas of expertise in the following BMC enterprise solutions:



Automation



Service Management



Operations



Mainframe



Why Earn Your Certification?

The benefits of earning your certification are invaluable. With BMC Certification, you can:



For business leaders

Improve productivity. One hour of training, verified by certification, improves productivity by a factor of 5

Reduce business risk. Certified resources reliably implement and manage your solutions

Faster return on investment. 80% of IT managers realize training and certification are critical to project success



For BMC partners

Differentiation. Customers look for BMC Certified Professionals when selecting partners to work with their BMC solution

Quality and reliability. BMC Certifications ensure a partner will be able to deliver value across all BMC solutions with high quality and efficiency



For individuals

Grow your career. Accelerate your professional development

Build a reputation. Enhance your credibility as an expert and increase your value to your employer

Specialize. Become a specialist in your BMC solution area

Why Earn Your Certification?

For our customers, certifications are twofold. An individual earning these designations gets the benefits listed. An organization implementing or using a BMC solution can be confident that its consultants, operators, administrators or users earned their Certified Associate or Professional designation and demonstrate expertise in the solution.

For our partners, having individuals earn their BMC Certified Associate or Professional will give your organization confidence with the BMC solution and ensure your organization will be able to deliver value to its partner customers across a prescriptive product set.

Our customers are asking for certified individuals for their implementations.



Previews of new courses via certification community



Technical tips and tricks by instructors, developers, and BMC SMEs via certification community



Promotions for certified individuals via our education community



Use of certification logo to share achievements



Invite to webinars



Listed upon request as partner with certifications

What Should I Know?

Certification Comparison Table

	Certified Associate	Certified Professional
Validity	2 Years (legacy Accreditations unlimited but limited to product version)	2 years
Required Product Experience	3-6 months	6-18 months
Prerequisite	None	Certified Associate
Exam type	Open book, all resources can be used during exam	Closed Book, only BMC Docs and Google Translator can be used during exam
Type of questions	Only multiple choice	Multiple choice and scenario based
# of exam questions	40-60	60-90
Exam duration	120 min	120min
Measured skills high level	Able to perform basic tasks for the tested product in the specific role	Able to perform all day to day tasks for the tested product in the specific role

Your Road to Certification

Certified Associate



Certified Professional



Certified Paths

BMC Certified offers world-class IT certification paths across our solutions to ensure validation of the technical and support competencies and expertise needed to plan, deploy, support, and service BMC solutions. The BMC certification paths map out the learning path or training plan within the solution.

[View Certification Paths](#)

Exam Testing

As with any certification, testing is required. The testing for certification is administered based on the level of certification you seek.

For Certified Associate level testing, the exam is online and not proctored. You don't need to schedule a date. You will have one attempt to pass the Certified Associate online exam. If you do not pass the online exam, you can re-register, pay for, and schedule another attempt.

To earn your BMC Certified Professional designation for products that have an Online Proctored Exam, you must hold the corresponding prerequisite (Certified Associate(s) for Certified Professional. You need to schedule the exam at least a few hours in advance. You need to pass the Online Proctored Exam. If you do not pass the online proctored exam, you can re-register, pay for, and schedule another attempt.

BMC Education subscriptions include related certifications. If you have purchased a subscription, please check in the subscription abstract if the required certification is already included. If so you have as many attempts as allowed based on the certification policy.

BMC Education Services does not make exceptions to BMC Certified policies.

Certification

Certification	Description	Solutions	Target Role
Certified Associate	Able to perform basic tasks for the tested product in the specific role	BMC Education offers the following Associate Certifications: Associate Exams	<ul style="list-style-type: none"> + Administrators + Consultants + Operators + Scheduler + Technical Presales + Support Engineers + IT manager & Business User
Certified Professional	Able to perform all day to day tasks for the tested product in the specific role	BMC Education offers the following Certified Professional Certifications: Professional Exams	<ul style="list-style-type: none"> + Administrators + Consultants + Technical Presales + Support Engineers

BMC Certified Policy

The certification policy is designed to protect the integrity of the program and to validate the competencies of our certified individuals.

Prior to exam release, exam questions are developed and tested by individuals with knowledge relevant to the solution, and with expertise across a varied knowledge base. The development methodology enables BMC to present our exams with confidence and helps ensure that scores obtained will accurately reflect each candidate's subject matter expertise.

Please be aware that we will not accept any applicant appeals to review/adjust final scores. We will not make exceptions to our certification policy. Certification candidates are asked to review these policies and are responsible for adhering to examination deadlines.

To read the entire certification policy, **[click here.](#)**



Keep Your Certified Professional Certification Up-To-Date

- + Certified Associate certifications awarded by passing an online exam expire two years from the date that you passed the exam.
- + Certified Professional certifications awarded by passing an online proctored exam expire two years from the date that you passed the exam.
- + Recertification is required in order to keep you up-to-date on the latest version of the solution and to maintain your standing within the community.

To recertify, the same process is followed as in the original certification process. If you need to acquire new product knowledge, you can take the certification preparation training courses. If you already have the product knowledge for the actual version, you can take the respective certification exams immediately. Recertification is required prior to the expiration date of your current certification.

To register for the latest certification, visit [BMC Academy](#) (for customers and partners) and [iLearn](#) (for employees).



Credentials

Earning your certification is important, and we want to help you showcase your skills to your management team and colleagues.

If you earned your BMC Certified Professional or Certified Expert designation:

- + You can log in to BMC Academy or iLearn to view your pass/fail status in your transcript within two weeks after completing the exam and print your e-certificate.
- + You will receive a welcome email letter and certification logo.



Need More Information?



Expansion and Benefits of BMC Certification Program



Preparing for the BMC Certified Professional Exam



Contact Your Education Advisor

Contact Us



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About BMC

BMC works with 86% of the Forbes Global 50 and customers and partners around the world to create their future. With our history of innovation, industry-leading automation, operations, and service management solutions, combined with unmatched flexibility, we help organizations free up time and space to become an Autonomous Digital Enterprise that conquers the opportunities ahead.

BMC—Run and Reinvent

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